



**HOME FOR  
EVERYONE**  
CONTINUUM OF CARE

# HOME FOR EVERYONE

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ONE YEAR ACTION PLAN



**HOMELESSNESS  
BOARD** TOLEDO LUCAS COUNTY



# WHY WE'RE HERE

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- Talk about homelessness in our community
- Share our plan for the next year
- Show how we will improve our system

# THE PROBLEM

The old system had many barriers

People had to repeat their story  
many times

Agencies did not always share  
information

Help was sometimes slow or  
confusing



## OUR BIG CHANGE

### Open HMIS System

- **Providers can share information (with permission)**
  - **We can see a person's full story**
  - **Less repeated questions**
  - **Faster help**
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**ANOTHER  
BIG CHANGE**

## **New Housing Assessment**

- **Providers can share information (with permission)**
- **We can see a person's full story**
- **Less repeated questions**
- **Faster help**



# OUR FOCUS THIS YEAR

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01

Enhance  
Coordinated Entry

02

Track Key  
Performance  
Indicators

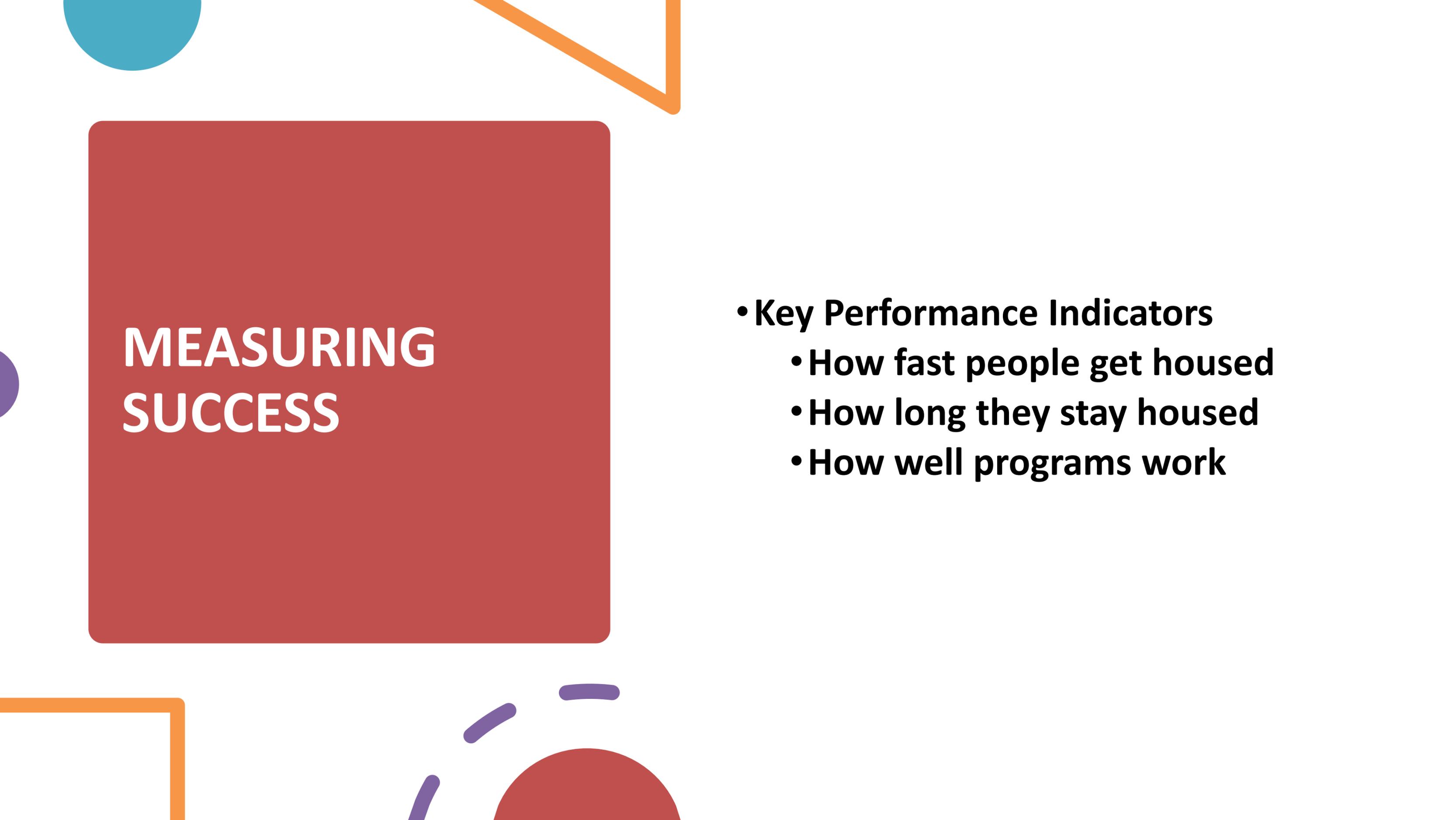
03

Improve Data  
Quality



# COORDINATED ENTRY

- **The “front door” to services**
- **Easier and fairer system**
- **Stronger teamwork between partners**
- **No one falls through the cracks**

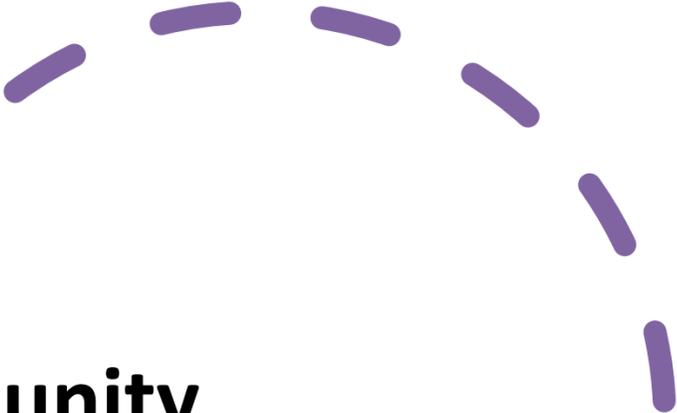


# MEASURING SUCCESS

- **Key Performance Indicators**
  - **How fast people get housed**
  - **How long they stay housed**
  - **How well programs work**



**BETTER DATA =  
BETTER RESULTS**

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- **Understand real community needs**
  - **See trends in homelessness**
  - **Make smarter decisions**
  - **Use funding wisely**

# PROGRAM EXPANSION

- **Expand the HIVE program**
- **Grow youth programs**
- **Support more people earlier**

Youth Programs



**H.I.V.E**  
Housing Integration for  
Visibility Engagement





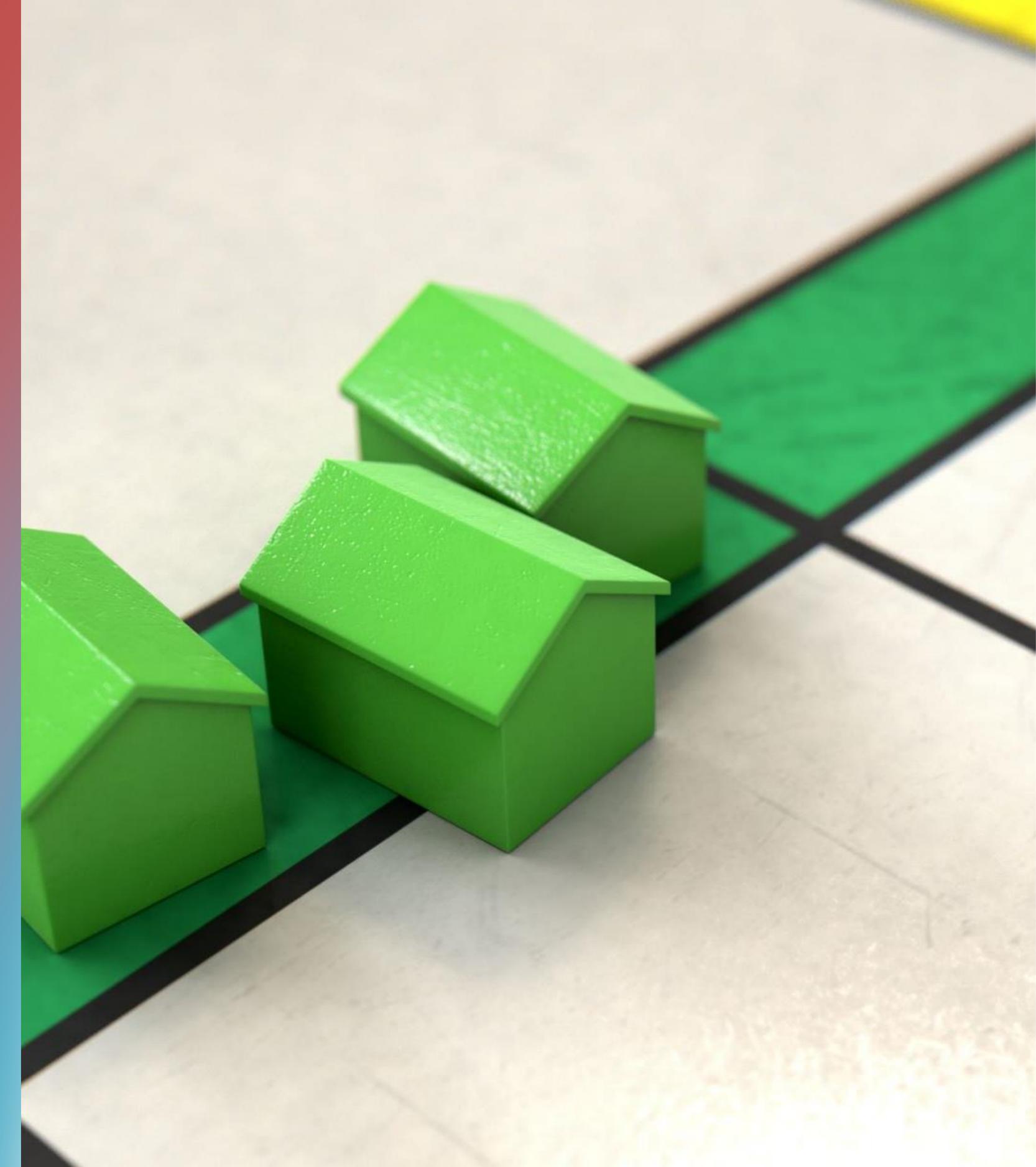
# **FUNDRAISING EFFORTS**

- **Point in Time Count**
- **Code Blue (inclement weather help)**
- **Outreach/pop-up events**

# OUTREACH IMPROVEMENTS

- Focus on encampments
- Work with outreach teams
- Use mapping to find needs
- Meet people where they are





## **OUR GOALS**

- **Reduce barriers**
- **Use better data**
- **Help people faster**
- **Get people into stable housing**

**THANK YOU**

**Together we can make sure:  
Everyone has a place to call home.**



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EVERYONE**  
CONTINUUM OF CARE

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