



## Legislation Text

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**File #:** O-176-19, **Version:** 1

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DPU04162019SAPCRMLICENSES

Utilities Administration

Ed Moore (x1845)

(Revised)

**Authorizing the mayor to enter into a Software as a Service license agreement for use of the Customer Relation Management (CRM) system in the Division of Utilities Administration; waiving the competitive bid requirements of TMC Chapter 187; authorizing the appropriation of \$39,770 from the Water Replacement Fund; \$51,410 from the Sewer Replacement Fund, and \$5,820 for the Storm Water Utility Replacement Fund; authorizing the operating transfer of said funds to the Utility Administrative Services Fund; authorizing the appropriation and expenditure of \$97,000 for licenses for use of the Software as a Service with SAP; and declaring an emergency.**

### SUMMARY & BACKGROUND:

The Division of Utilities Administration currently utilizes SAP CRM that no longer is supported by SAP. The replacement for the CRM requires licenses. This ordinance will authorize the appropriation and expenditure to obtain the licenses needed.

NOW, THEREFORE, Be it ordained by the Council of the City of Toledo:

SECTION 1. That the mayor is authorized to enter into an agreement with SAP for licenses to use the Software as a Service in regards to the Customer Relation Management (CRM).

SECTION 2. That this Council finds it in the best interest of the City to waive the competitive bid requirements of TMC Chapter 187 for the reason that the current version of the CRM is no longer supported by SAP and there is an emergent need to obtain the licenses.

SECTION 3. That an appropriation of \$39,770 is authorized from the unappropriated balance of the Water Replacement Fund to Account Code 6063-31000-558100-4000524STDSTD, an appropriation of \$51,410 is authorized from the unappropriated balance of the Sewer Replacement Fund to Account Code 6073-31000-558100-4000524STDSTD and an appropriation of \$5,820 is authorized from the unappropriated balance of the Storm Water Utility Replacement Fund into Account Code 607D-31000-558100-4000524STDSTD.

SECTION 4. That the operating transfer of \$39,770 is authorized from the Water Replacement Fund, the operating transfer of \$51,410 is authorized from the Sewer Replacement Fund and the operating transfer of \$5,820 is authorized from the Storm Water Utility Replacement Fund to the Utility Administrative Services Fund, Account Code 6078-31000-408690-4000524STDSTD.

SECTION 5. That the appropriation in an amount not to exceed \$97,000 is authorized in the Utility Administrative Services Fund to account code 6078-31000-4000524STDSTD for licenses to use the Software as a Service in regards to the Customer Relation Management (CRM).

SECTION 6. That, subject to future appropriations, the expenditure of \$97,000 annually is authorized from account code 6078-31000-4000524STDSTD for payment of annual license fees incurred pursuant to Section 1.

SECTION 7. That the Director of Finance is authorized to issue warrant or warrants against the above listed account codes in an amount not to exceed that authorized above in payment of the obligations incurred pursuant to the agreements authorized in Section 1 upon presentation of proper voucher or vouchers.

SECTION 8. That this ordinance is declared to be an emergency measure and shall take effect and be in force immediately from and after its passage. The reason for the emergency lies in the fact that this ordinance is necessary for the immediate preservation of the public peace, health, safety and property and for the further reason to timely obtain needed licenses to provide uninterrupted service in the Department of Public Utilities.

Vote on emergency clause: yeas \_\_\_\_\_, nays \_\_\_\_\_.

Passed: \_\_\_\_\_, as an emergency measure: yeas \_\_\_\_\_, nays \_\_\_\_\_.

Attest: \_\_\_\_\_  
Clerk of Council

\_\_\_\_\_  
President of Council

Approved: \_\_\_\_\_

\_\_\_\_\_  
Mayor

I hereby certify that the above is a true and correct copy of an Ordinance passed by Council

\_\_\_\_\_.

Attest: \_\_\_\_\_  
Clerk of Council