Legislation Details (With Text)

File #:	O-175-19	**Version:** 1	**Name:**	
Type:	Ordinance		**Status:**	Approved
File created:	4/2/2019		**In control:**	Public Utilities Department
On agenda:	4/16/2019		**Final action:**	4/16/2019
Title:	Authorizing the mayor to enter into an agreement for SAP Service Cloud Implementation for the Customer Relation Management (CRM) module; waiving the formal competitive bid requirements of TMC Chapter 187; authorizing the appropriation and expenditure of $166,898 from the Water Replacement Fund, $215,746 from the Sewer Replacement Fund and $24,424 from the Storm Water Utility Replacement Fund; and declaring an emergency.			
Sponsors:				
Indexes:				
Code sections:				
Attachments:	1. Audio: Agenda Review 4/9/2019			

Date	Ver.	Action By	Action	Result
4/16/2019	1	City Council	Dispense with the rules of Council requiring...	Pass
4/16/2019	1	City Council	declare emergency	Pass
4/16/2019	1	City Council	passage	Pass

DPU04162019SAPServiceCloudImplementation
Utilities Administration
Ed Moore (x1845)
Revised

Authorizing the mayor to enter into an agreement for SAP Service Cloud Implementation for the Customer Relation Management (CRM) module; waiving the formal competitive bid requirements of TMC Chapter 187; authorizing the appropriation and expenditure of $166,898 from the Water Replacement Fund, $215,746 from the Sewer Replacement Fund and $24,424 from the Storm Water Utility Replacement Fund; and declaring an emergency.

SUMMARY & BACKGROUND:
The Division of Utilities Administration currently utilizes the SAP billing system, which needs to be migrated to another hosting location. The current version of CRM is no longer supported by SAP, so it cannot be migrated and needs replaced. This ordinance authorizes the replacement of the unsupported version.

NOW, THEREFORE, Be it ordained by the Council of the City of Toledo:

SECTION 1. That the mayor is authorized to enter into an agreement for the SAP Service Cloud Implementation for the Customer Relation Management (CRM) module.

SECTION 2. That this Council finds it in the best interest of the city to waive the formal competitive bid requirements of TMC Chapter 187 and proceed upon receipt of informal bids for the reason of meeting sensitive timeline requirements due to the migration and the current CRM no longer being supported by SAP.

SECTION 3. That an appropriation in an amount not to exceed of $166,898 is authorized from the unappropriated balance of the Water Replacement Fund to Account Code 6063-31000-4UC1319STDSTD; an appropriation in an amount not to exceed of $215,746 is authorized from the unappropriated balance of the Sewer Replacement Fund to Account Code 6073-31000-4UC1319STDSTD; and an appropriation in an amount not to exceed of $24,424 is authorized from the unappropriated balance of the Storm Water Utility Replacement Fund to Account Code 607D-31000-4UC1319STDSTD for the SAP Service Cloud Implementation for the Customer Relation Management (CRM) module; and authorizing the expenditure of same.

SECTION 4. That the disappropriation of any remaining budget to fund balance at project closeout is authorized.

SECTION 5. That the Director of Finance is authorized to issue warrant or warrants against the above listed account codes in an amount not to exceed that authorized above in payment of the obligations incurred pursuant to the agreements authorized in Section 1 upon presentation of proper voucher or vouchers.

SECTION 6. That this ordinance is declared to be an emergency measure and shall take effect and be in force immediately from and after its passage. The reason for the emergency lies in the fact that this ordinance is necessary for the immediate preservation of the public peace, health, safety and property and for the further reason that this ordinance must be immediately effective in order to timely begin the SAP Service Cloud Implementation for the CRM module.

Vote on emergency clause: yeas _____, nays _____.

Passed: _____, as an emergency measure: yeas _____, nays _____.

Attest: _____   _____
       Clerk of Council   President of Council

Approved: _____   _____
                                             Mayor

I hereby certify that the above is a true and correct copy of an Ordinance passed by Council _____.

Attest: _____
       Clerk of Council