

## Warren Commons

### Supportive Services Plan

Agreement and all attachments, including applicable House Rules, to make clear what is required to remain a tenant at Warren Commons. This overview will include rent payments, unacceptable behaviors (including violence or illegal drug use, production or sale in the building and in the community), eviction avoidance procedures used by the Warren Commons team, and opportunities for tenants to have a voice in the operations of Warren Commons through the Resident Council.

After intake process is completed with a lease-signing, TASC CM will immediately meet with a resident to create an individual service need and goal plan. Services will be designed to meet promote stability, reduce recidivism and maximize coordinated service delivery. In the initial interview, the referred resident will be asked about his/her needs. The interview will be guided by standardized questions; discussion will follow the information provided by the resident. Residents will be made aware that:

- Abstinence will not be a condition of occupancy.
- Services use a Stages of Change model that anticipate relapse and active use of drugs and alcohol as part of the recovery process.
- Motivational interviewing will be used to help the resident meet their goals for housing stability and recovery will be promoted but will not be required.
- TASC CM will offer treatment services unconditionally, in the same manner that other services (mental health, medical, etc.) are offered and staff will link consumers to treatment, if requested.

Warren Commons will:

- Accommodate individuals that want/need autonomy and those that require higher levels of support.
- Provide supportive services that are user-friendly, responsive and driven by the needs/goals of the individual who have experienced homeless.
- Anticipate that there may be dual diagnoses, such as mental illness and HIV/AIDS.
- Services will be culturally-sensitive and –competent.
- TASC CM will assist the resident's coordination of medical, behavioral health and social services supports based on the resident's needs.
- TASC CM will focus on the behaviors and underlying issues that put the Warren Common tenant's "housed" status in jeopardy.
- Provide linkage to educational and vocational assessments and training and/or placement services.
- Develop a mechanism to involve family members/significant others as requested by the resident.

TASC has long had a history of assisting individuals involved in the justice system. TASC utilizes Trauma Informed Care principles at all its facilities to recognize that traumas can impact individuals' behaviors, particularly in situations of stress. TASC seeks to understand these coping behaviors and help residents identify additional strategies for avoiding housing instability in the future. The above steps, continued multi-faceted supports and monitoring by the case manager effectively help the resident meet their goal of housing stability while helping out community reduce homelessness and recidivism to institutional settings.

#### Coordination with other sources and providers: