PromisePay Platform

Bullet Points

- Promise Network Inc. (Promise) works to implement cutting edge technology to enhance agency efficiency and improve customer experience.

- Promise works with utilities and other government agencies across the country.

- Promise's core products facilitate payments and grant disbursement on behalf of utilities and government agencies.

- Promises' team employs compassionate collection methods using modern user acquisition and engagement strategies to connect with customers and support them through the completion of their payment plans and/or affordability programs.

- Offer payment plans to provide customers an automated solution for adding flexibility and convenience to past due balance.