Anonymous Reporting & Incident Management

Presented for

TOL
City of Toledo

STOPit SOLUTIONS™

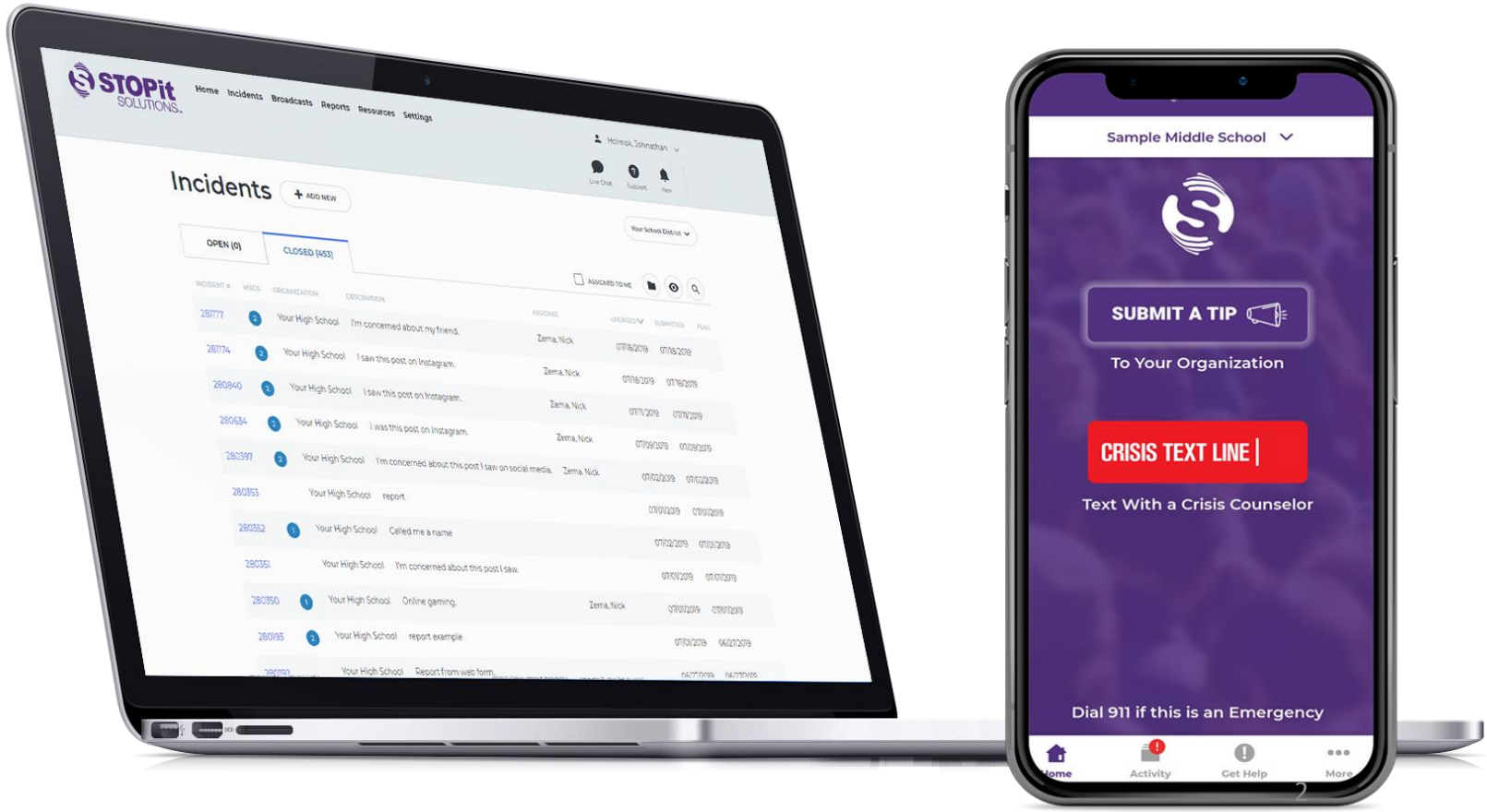
Creating Safer, Healthier Places to Learn, Work and Live

stopitsolutions.com

Why STOPit

Your employees know about risks before you do. Mitigate your risk by empowering them to share information with you – safely and anonymously. STOPit is the only simple and effective technology platform and phone tip line helping modern workplaces address issues such as:

- ✓ Compliance Risk
- ✓ Sexual harassment
- ✓ Ethics Issues
- ✓ Theft / Fraud
- ✓ Whistleblowing
- ✓ Discrimination and harassment

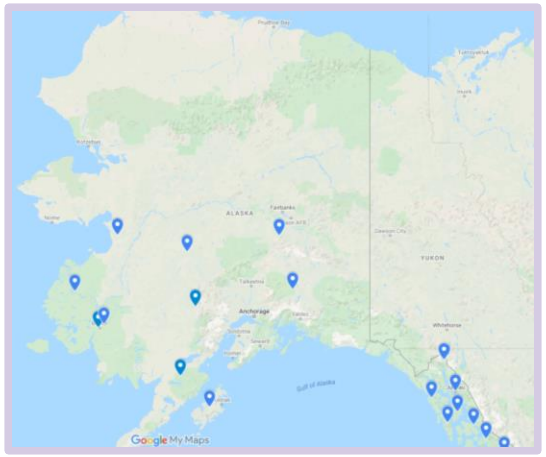


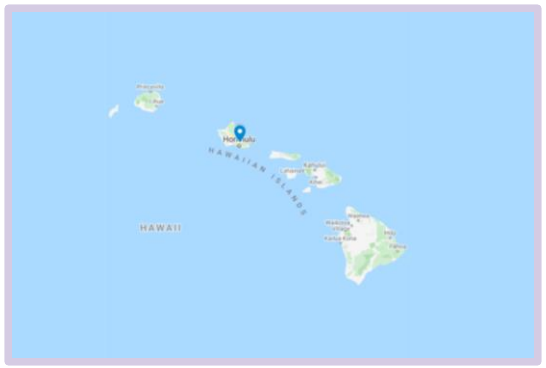
Who We Serve

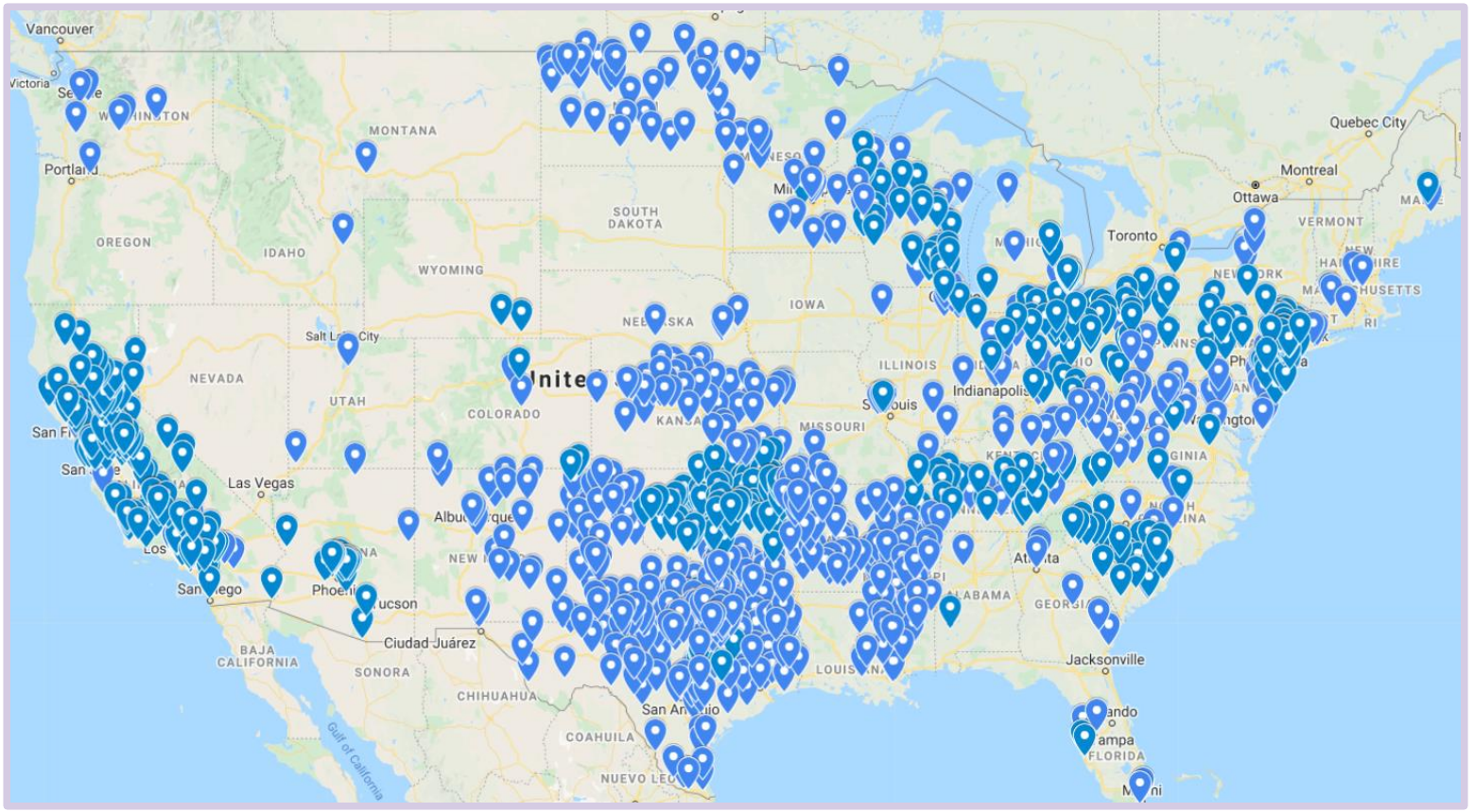
Education
6,600 Schools
3.3 Million Students

Workplace
400 Cities / Counties
100,000 Employees

Public Safety
15 Customers
1.5 Million Citizens







How People Use It

Education

Students report bullying, depression, and school safety threats to **School Admins**

Workplace

Corporate and Gov't Workers report harassment, fraud, corporate malfeasance, and mental health and safety concerns to **HR**

Community

Citizens report crime, drug use, security threats to **Law Enforcement**

100% Anonymous - 100% of the Time

Why Workplaces Come to STOPit

Workplaces are experiencing serious challenges from sexual harassment, bullying, and discrimination to fraud, safety concerns, violence, and mental health issues. These challenges greatly impact a company's most important asset:

Their People.

Awareness is Step 1 towards Mitigation, but employees may be fearful to **speak up**. Creating safe & trusted communication channels are key to addressing employee reluctance to come forward.

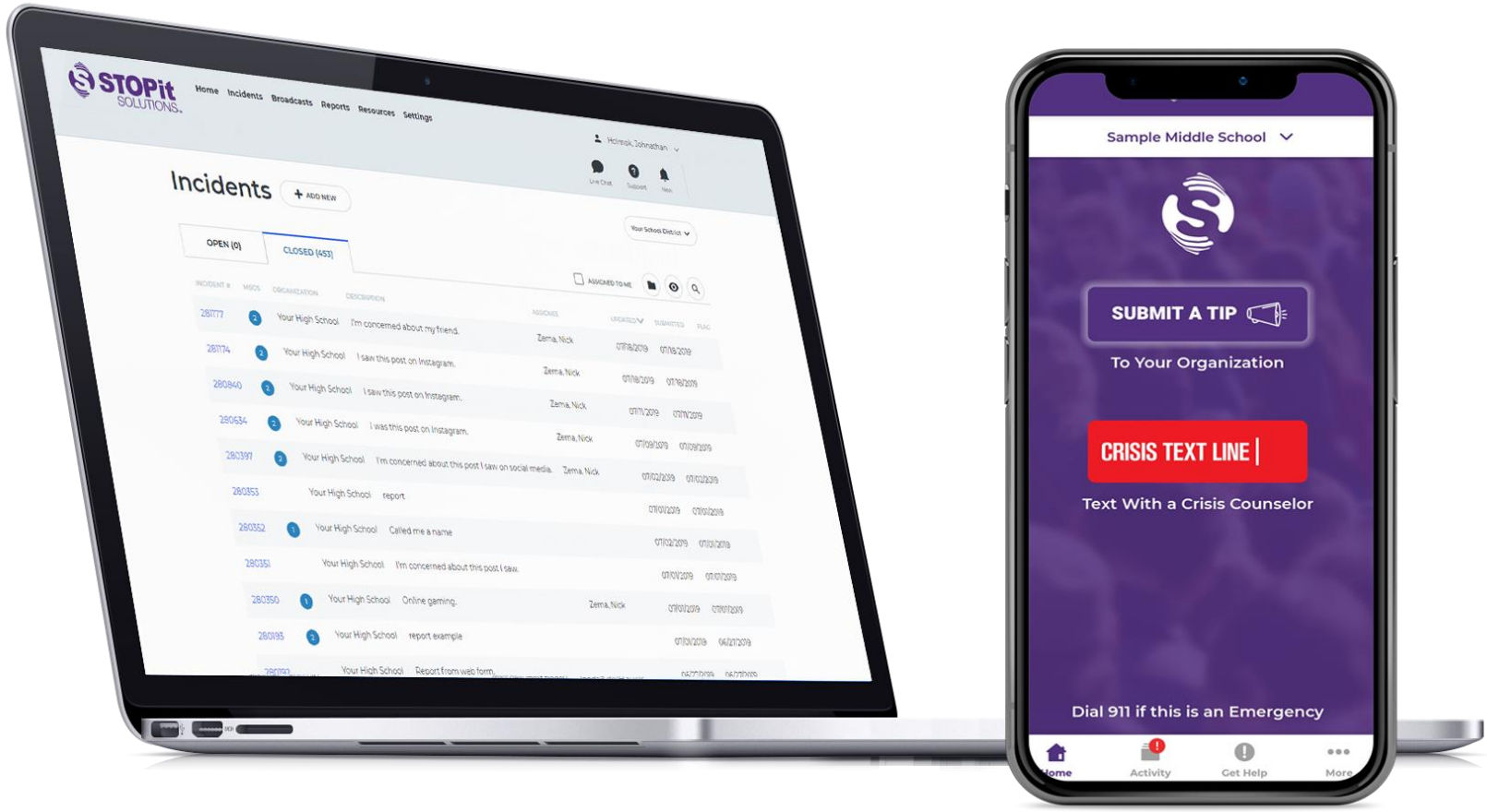
- *Promote A "Speak Up" Work Culture*
- *Address Negative Feelings Early*
- *Detect/Deter Serious Incidents*
- *Prevent Lawsuits / Risk Mitigation*
- *Maintain Incident Documentation*
- *Improve Employee Retention*

Anonymous Reporting System

SOLUTIONS

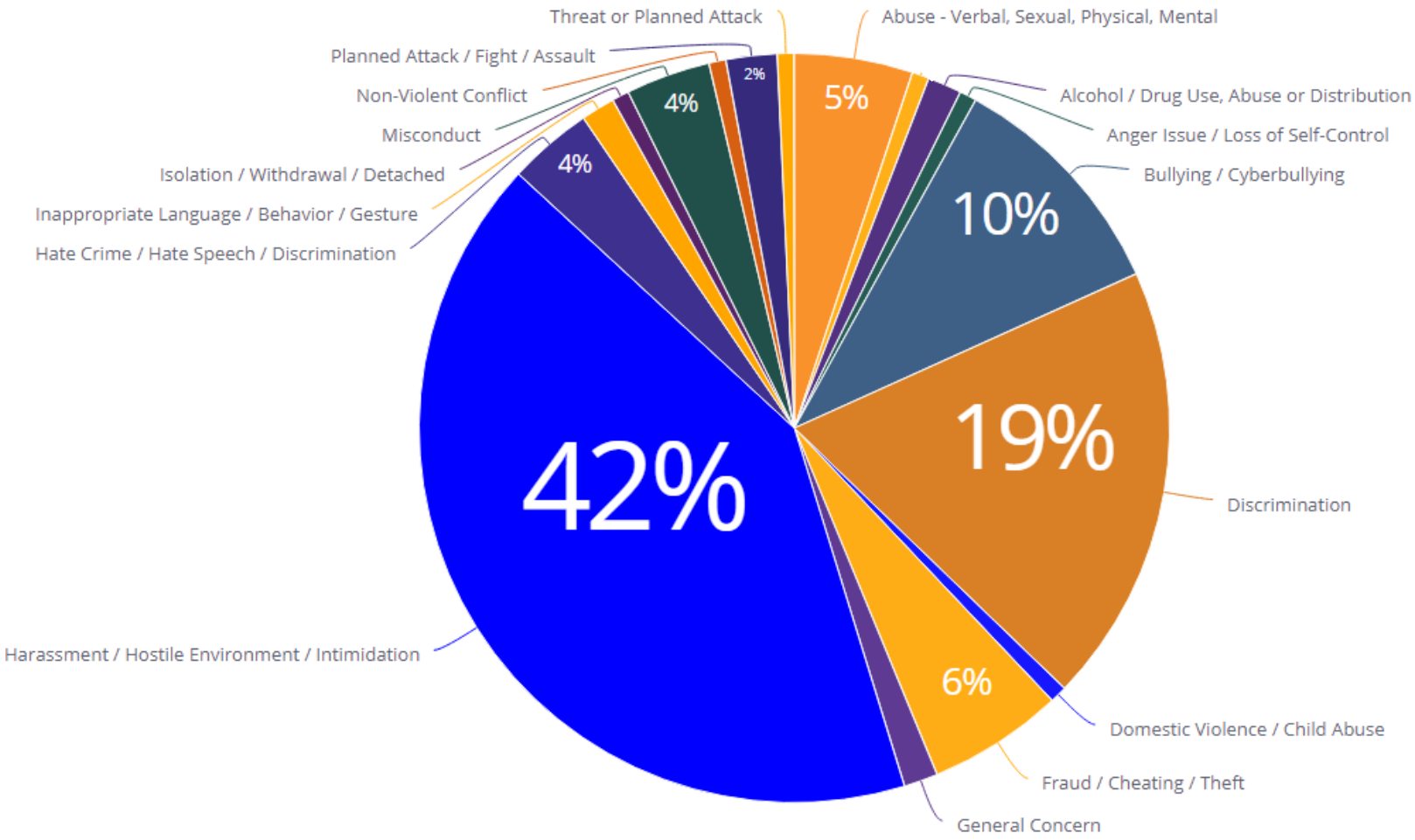
STOPit's Anonymous Reporting System is a modern mobile and web reporting platform that encourages and facilitates important conversations between employees and Human Resources using industry-leading technology.

- Anonymously report safety concerns, fraud, misconduct, sexual harassment or other concerns to help others or themselves
- 24/7/365 Incident Response Center monitors, manages and immediately escalates life threatening concerns and incidents to appropriate responders
- Crisis Text Line™ integrated into the mobile app provides immediate access to 27,000+ trained mental health counselors



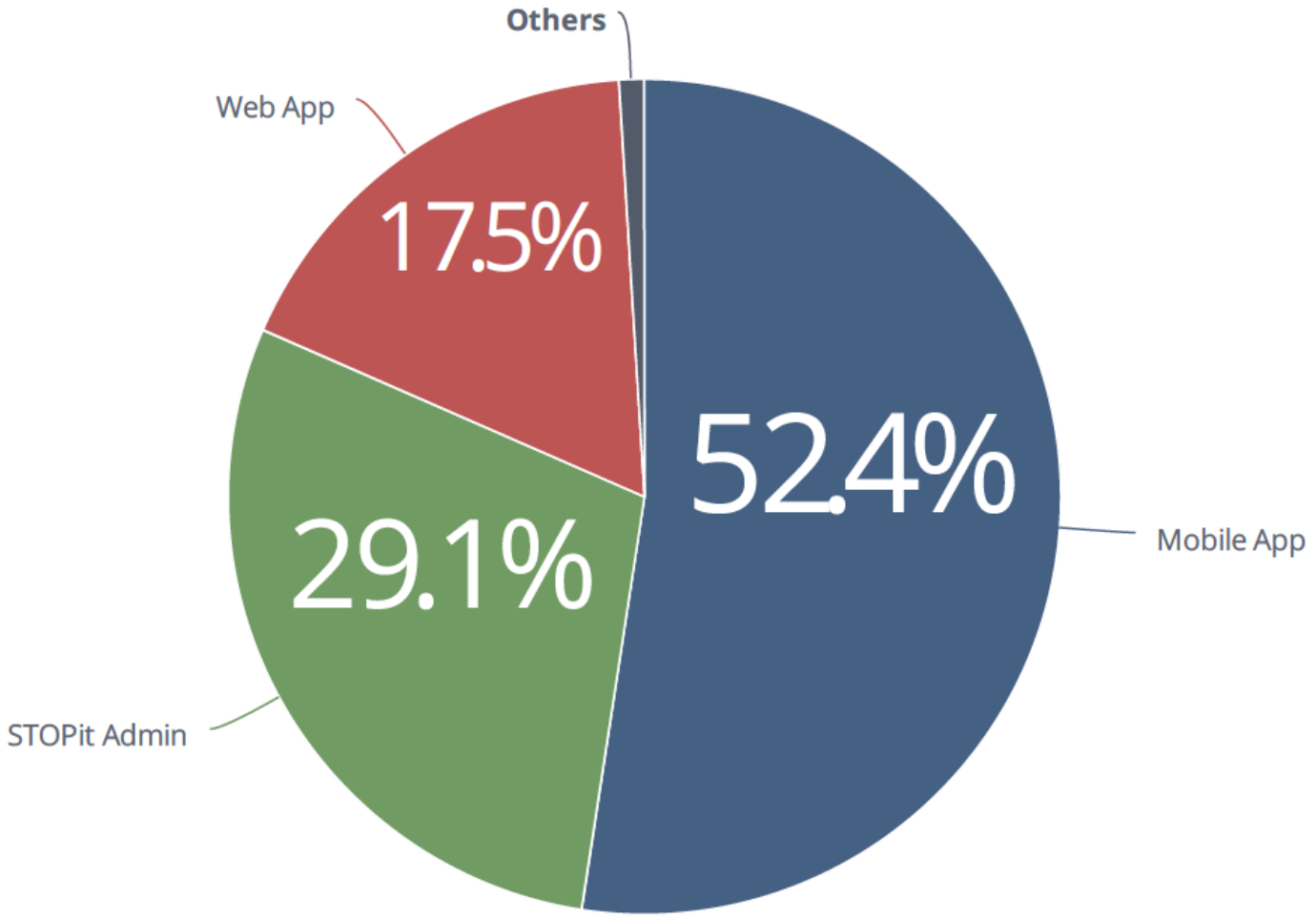
STOPit in the Workplace

Workplace Activity Report - Nationwide

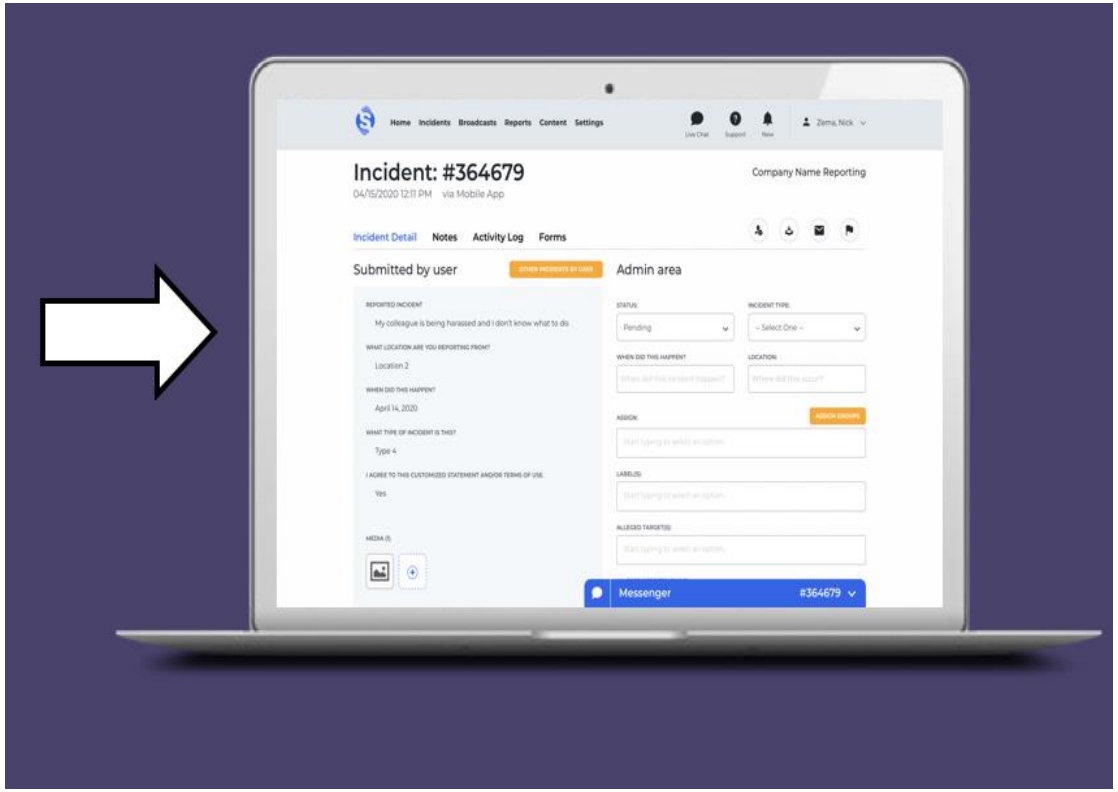


STOPit in the Workplace

Workplace Activity Report - Nationwide



How it Works



STOPit Mobile App, Web, & Phone Tip Line

The easy, fast, and anonymous reporting platform for employees

- Report incidents anonymously
- Submit photo or video evidence (App/Web Only)
- Communicate anonymously with administrators with STOPit Messenger (App/Web Only)
- Alert management to issues and risks early, before they escalate
- 24/7 Phone Tip Line included in STOPit App & Web

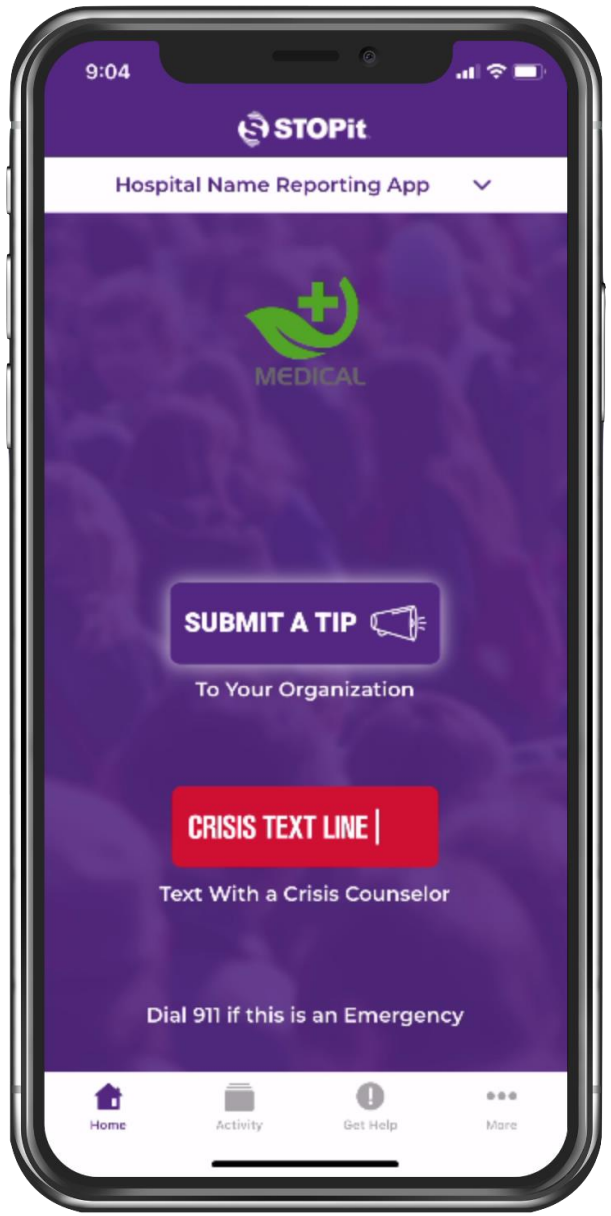
STOPit Admin

The simple, time-saving, & comprehensive incident management system for administrators

- Real-time email and SMS alerts of new incidents and messages
- Follow up with incident submitters to ask questions or get more information via STOPit Messenger
- Proactively get notified of patterns or problems with custom Alerts
- Cloud-based system stores evidence securely
- Get actionable data in our built-in Reports dashboard
- Time- and date-stamped audit trail of all investigative activity

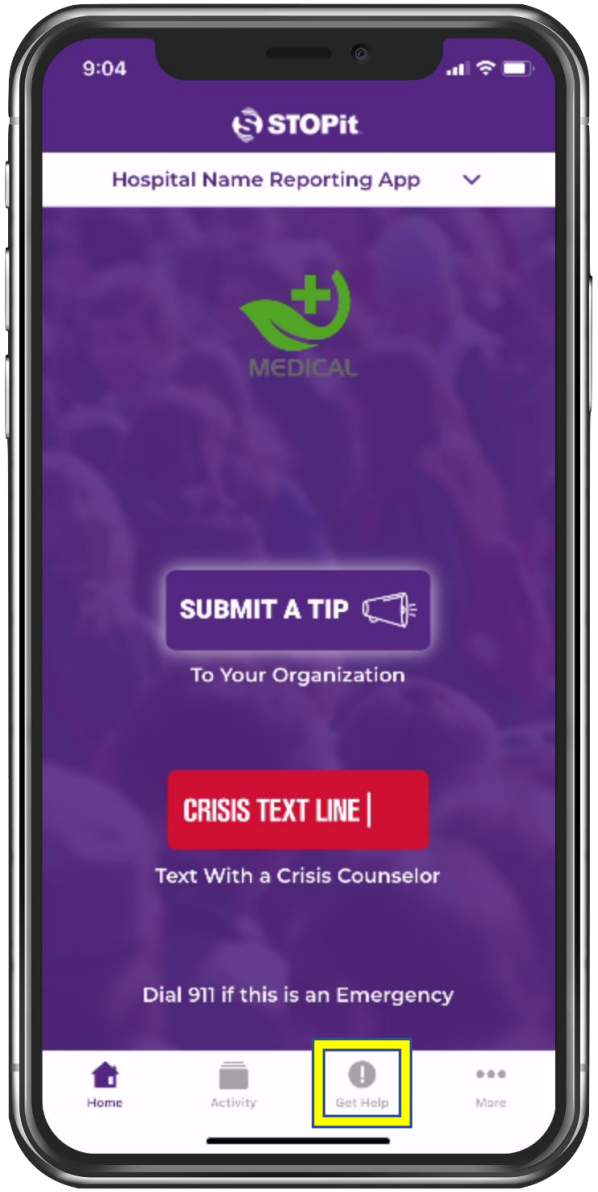
STOPit ARS Demo

Access STOPit App



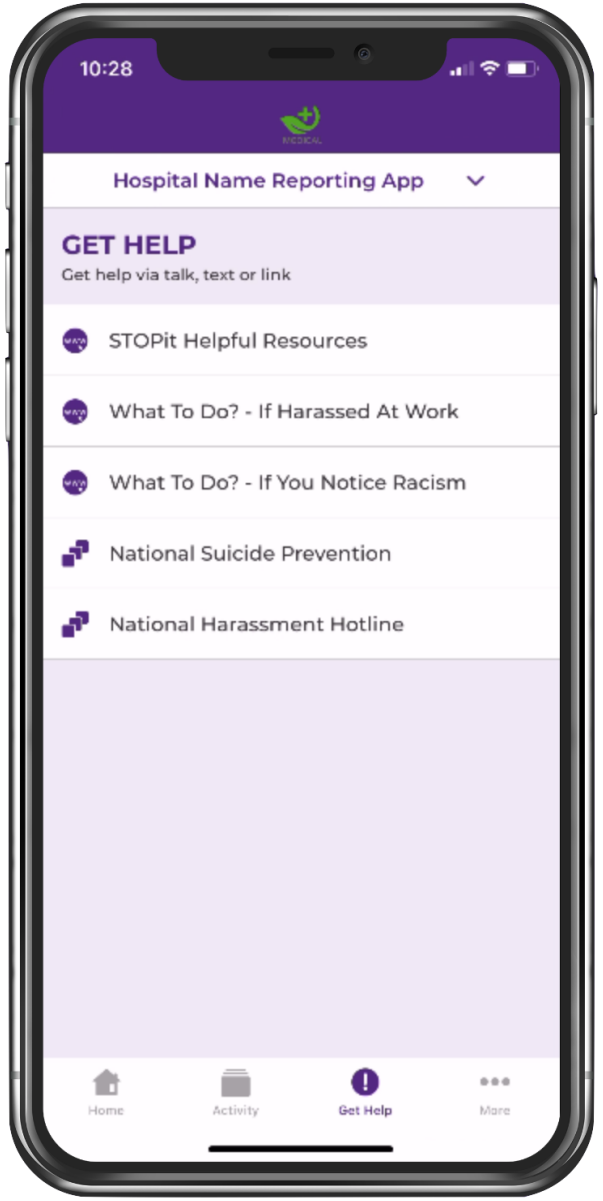
STOPit ARS Demo

App Home Screen



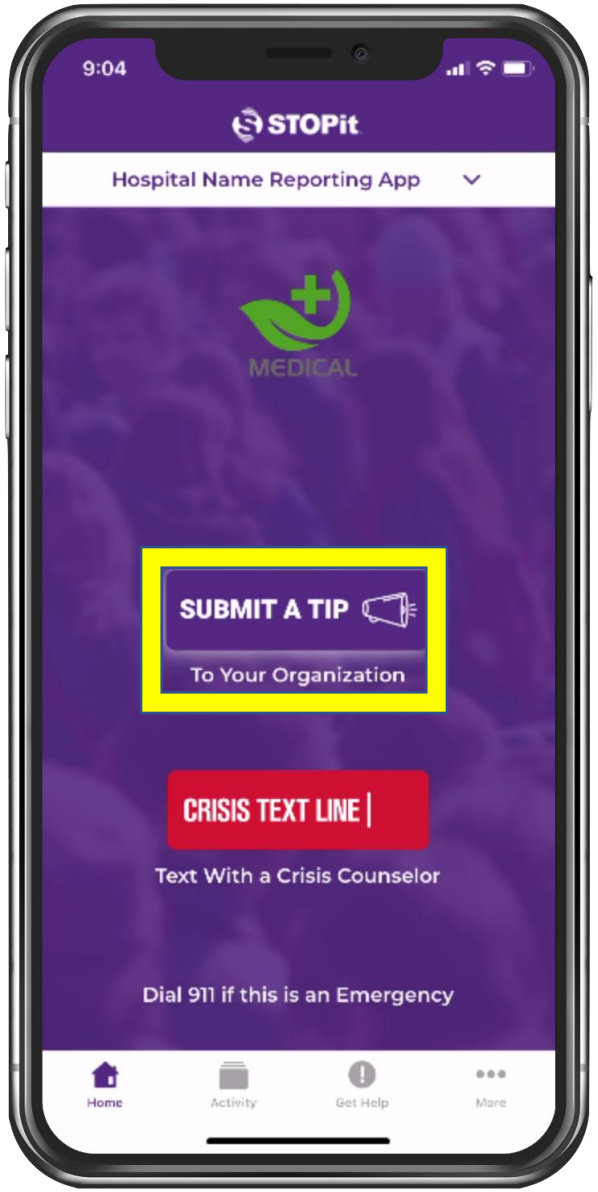
STOPit ARS Demo

(!)Get Help Resources



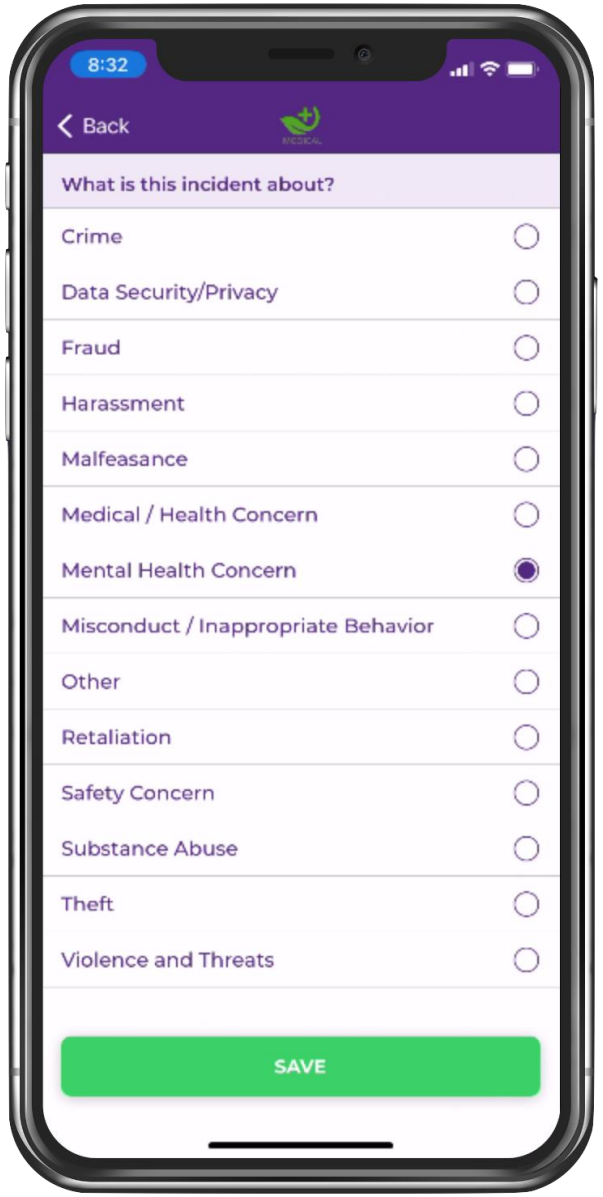
STOPit ARS Demo

Share Information With Organization



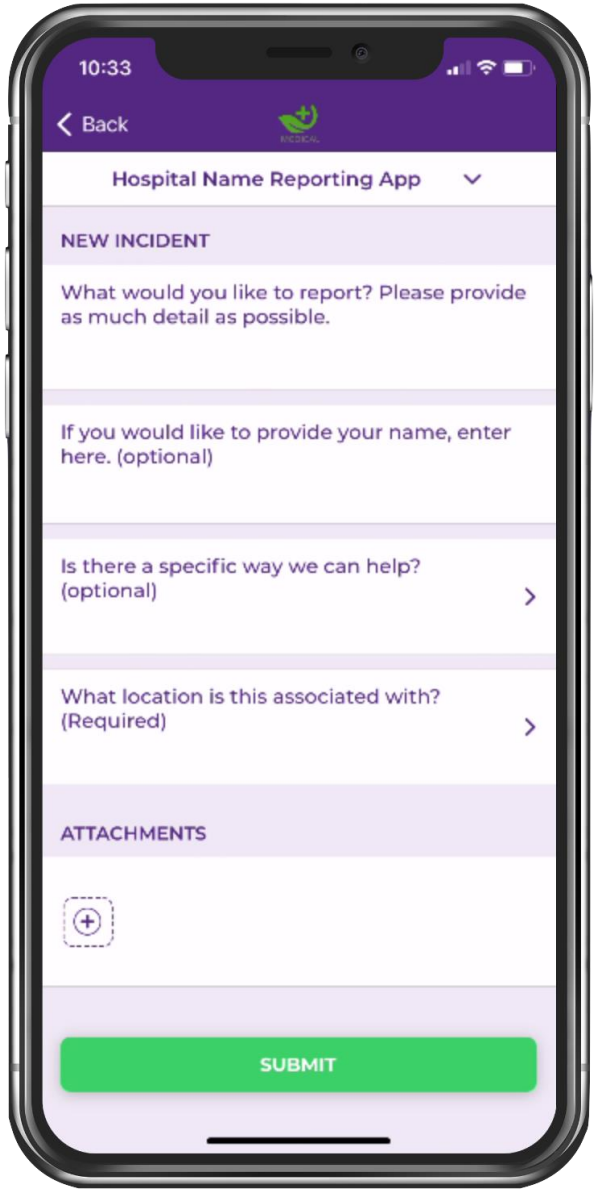
STOPit ARS Demo

Share Information With Organization



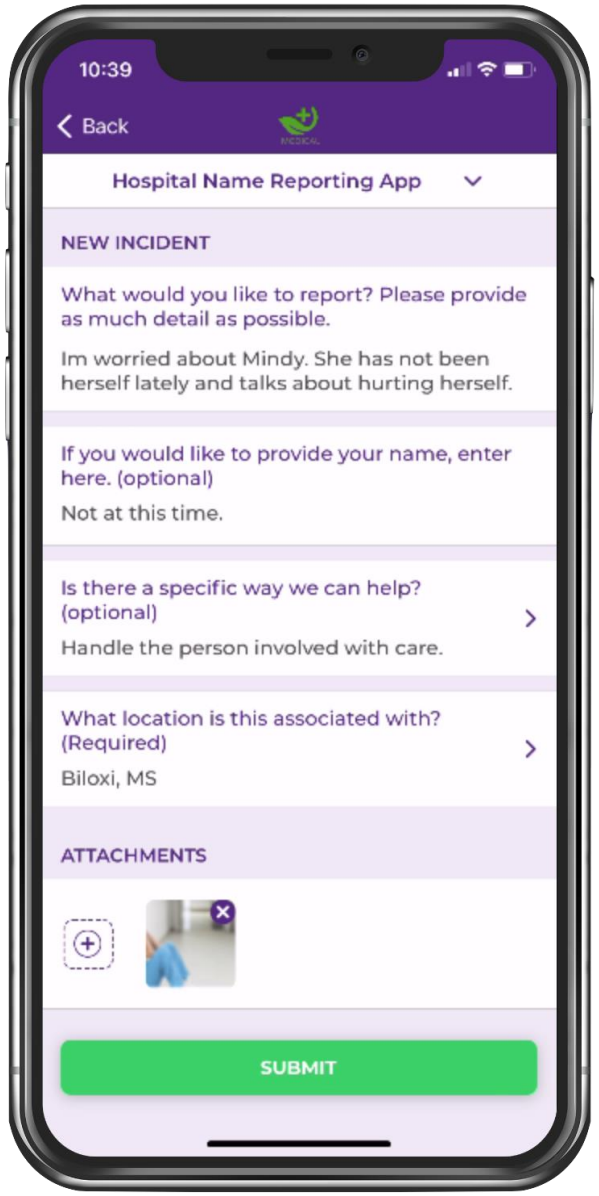
STOPit ARS Demo

Share Information With Organization



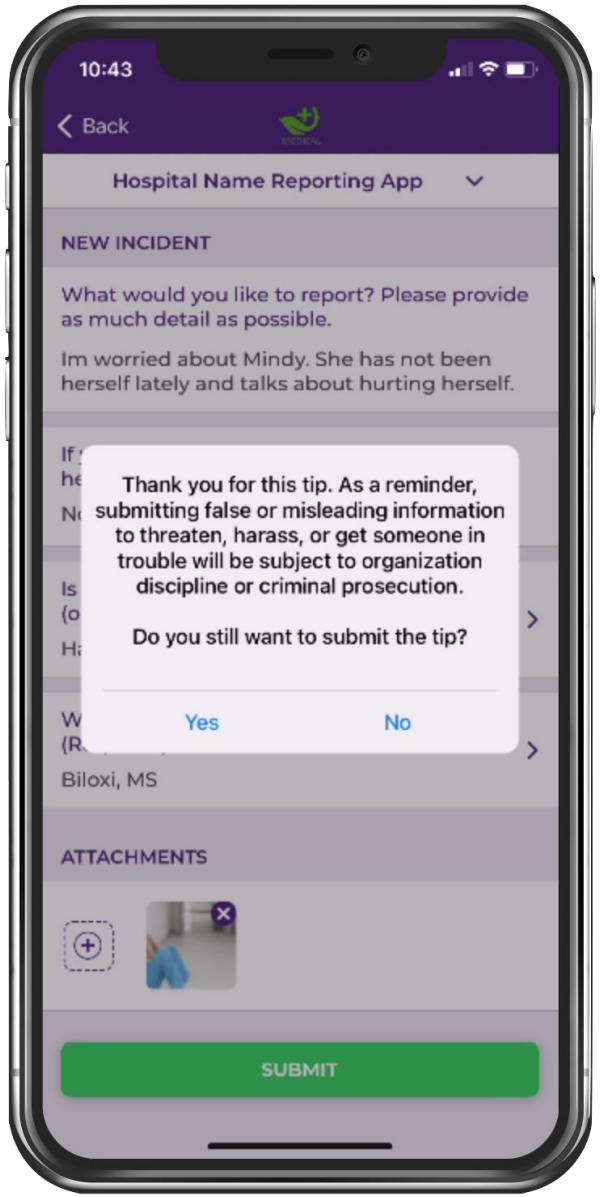
STOPit ARS Demo

Share Information With Organization



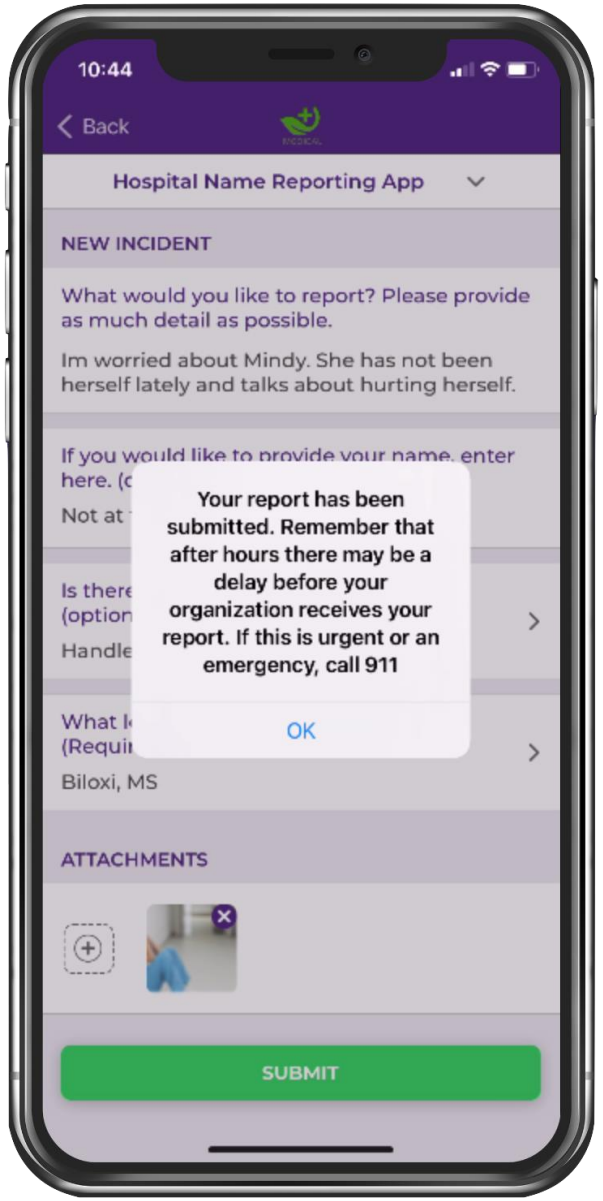
STOPit ARS Demo

Share Information With Organization



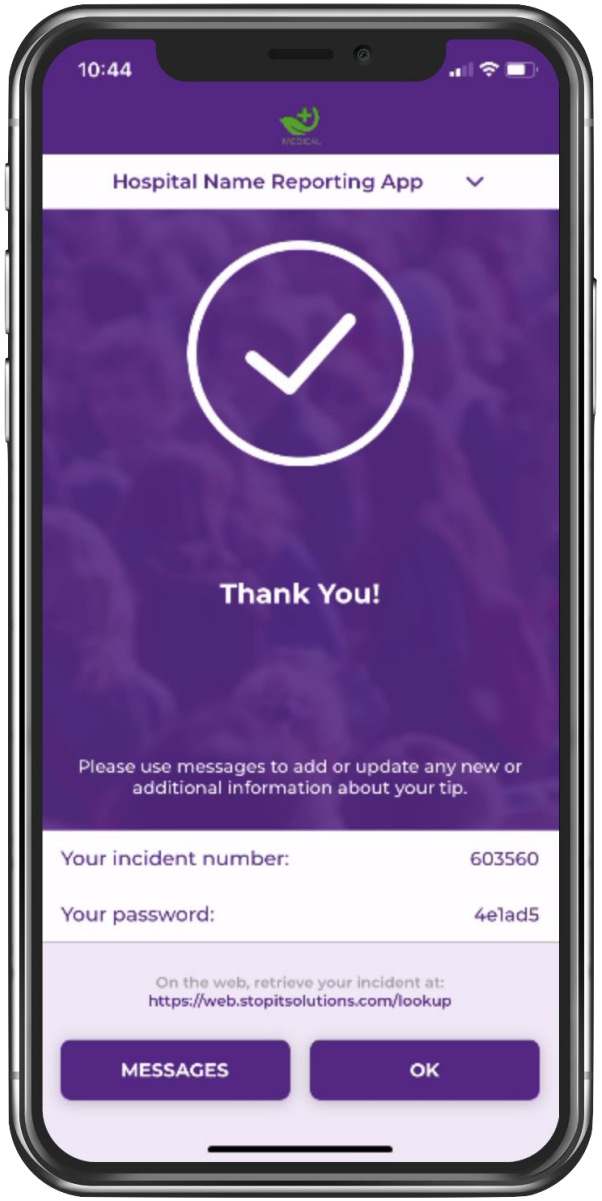
STOPit ARS Demo

Share Information With Organization



STOPit ARS Demo

Share Information With Organization

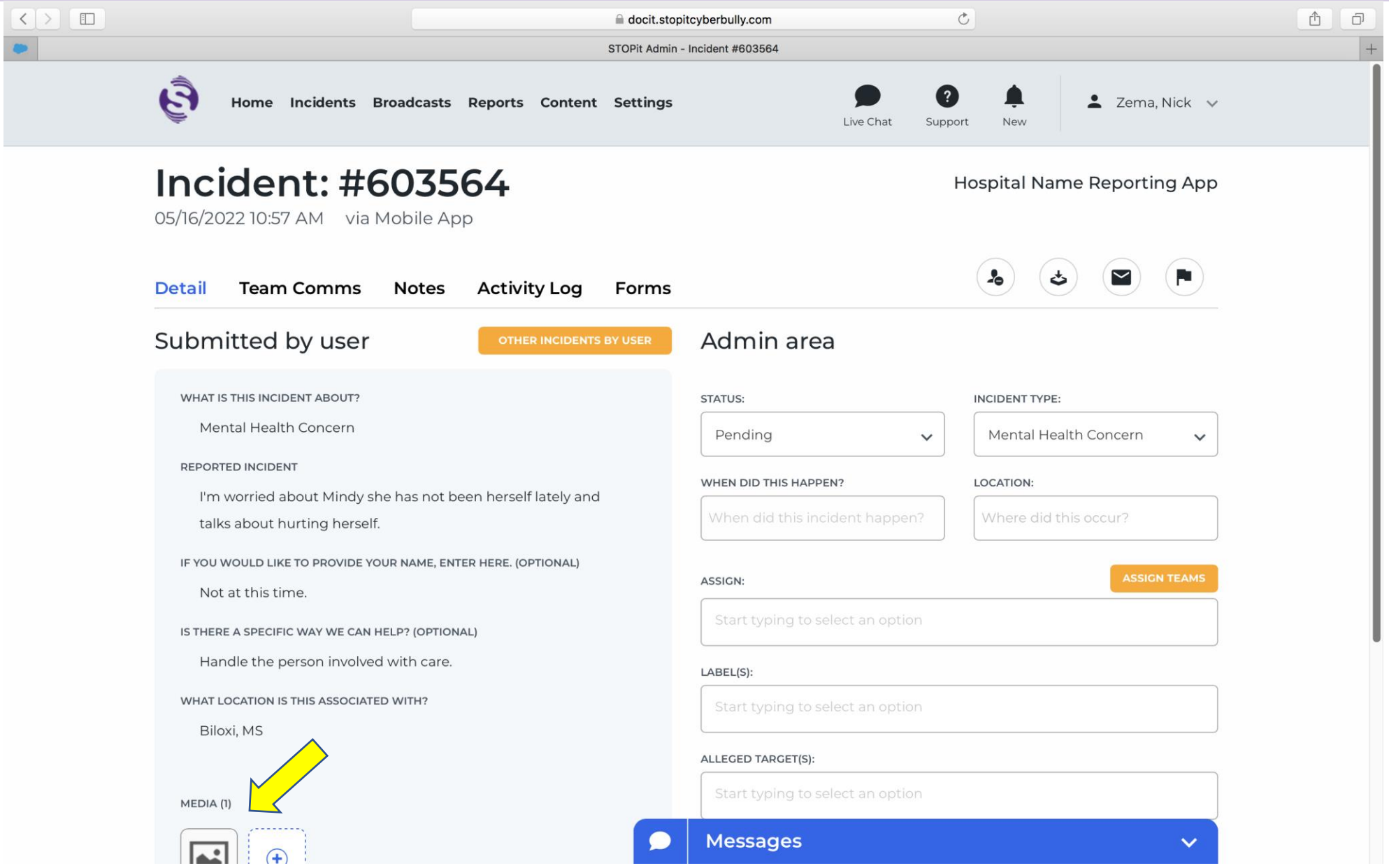


STOPit ARS Demo

Incident Management System – Mobile Notifications

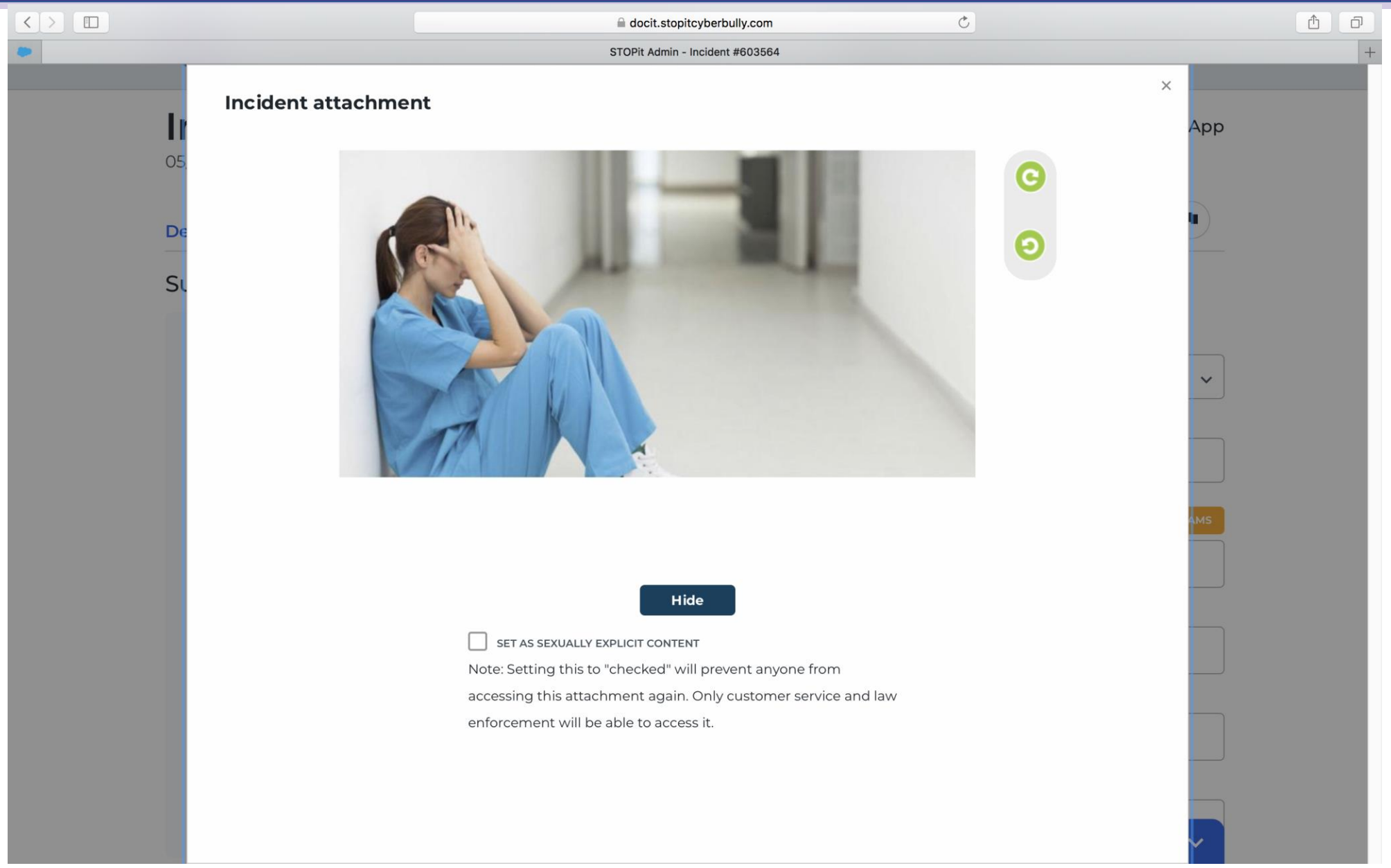
STOPit ARS Demo

Incident Management System - Desktop



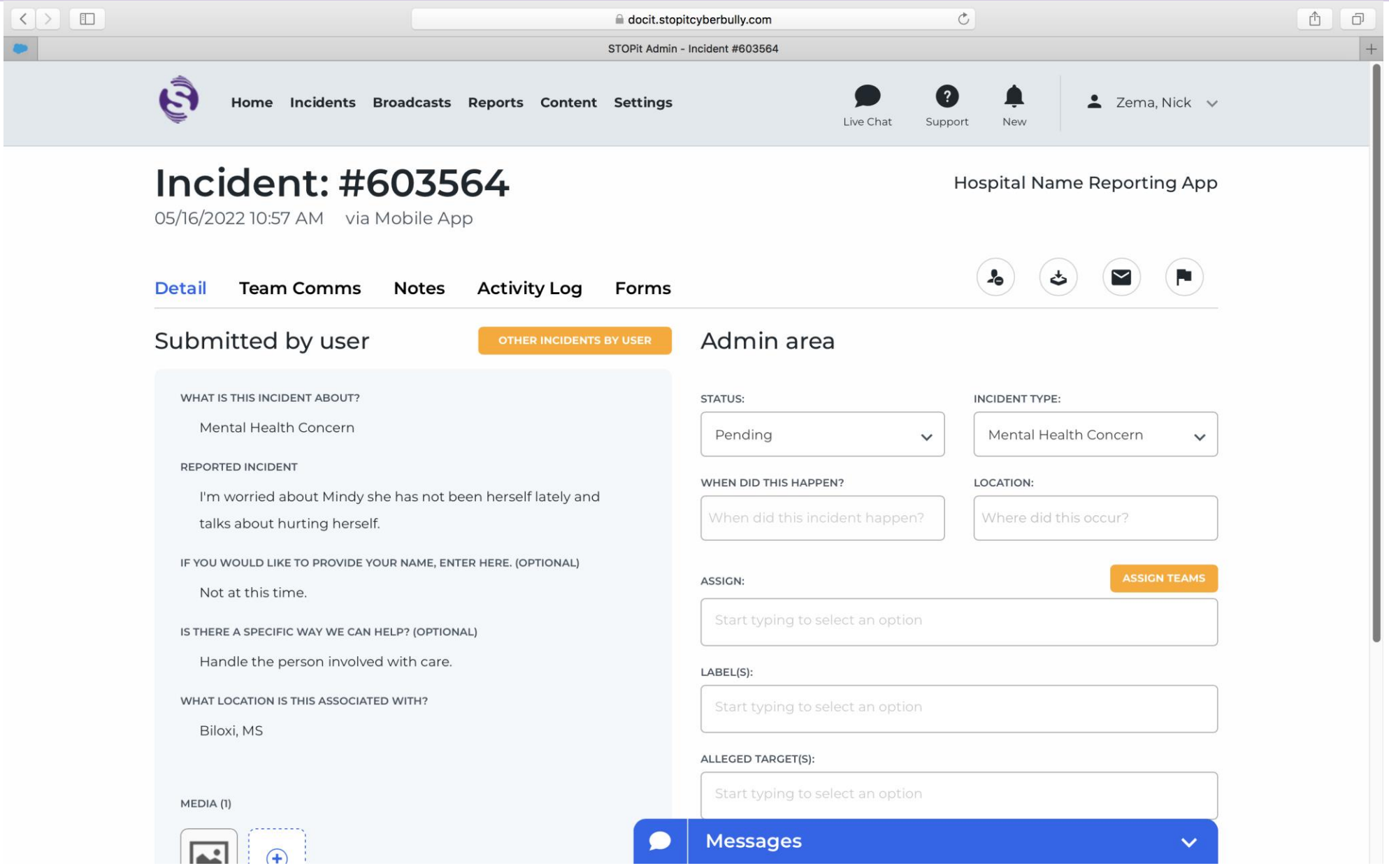
STOPit ARS Demo

Incident Management System - Desktop



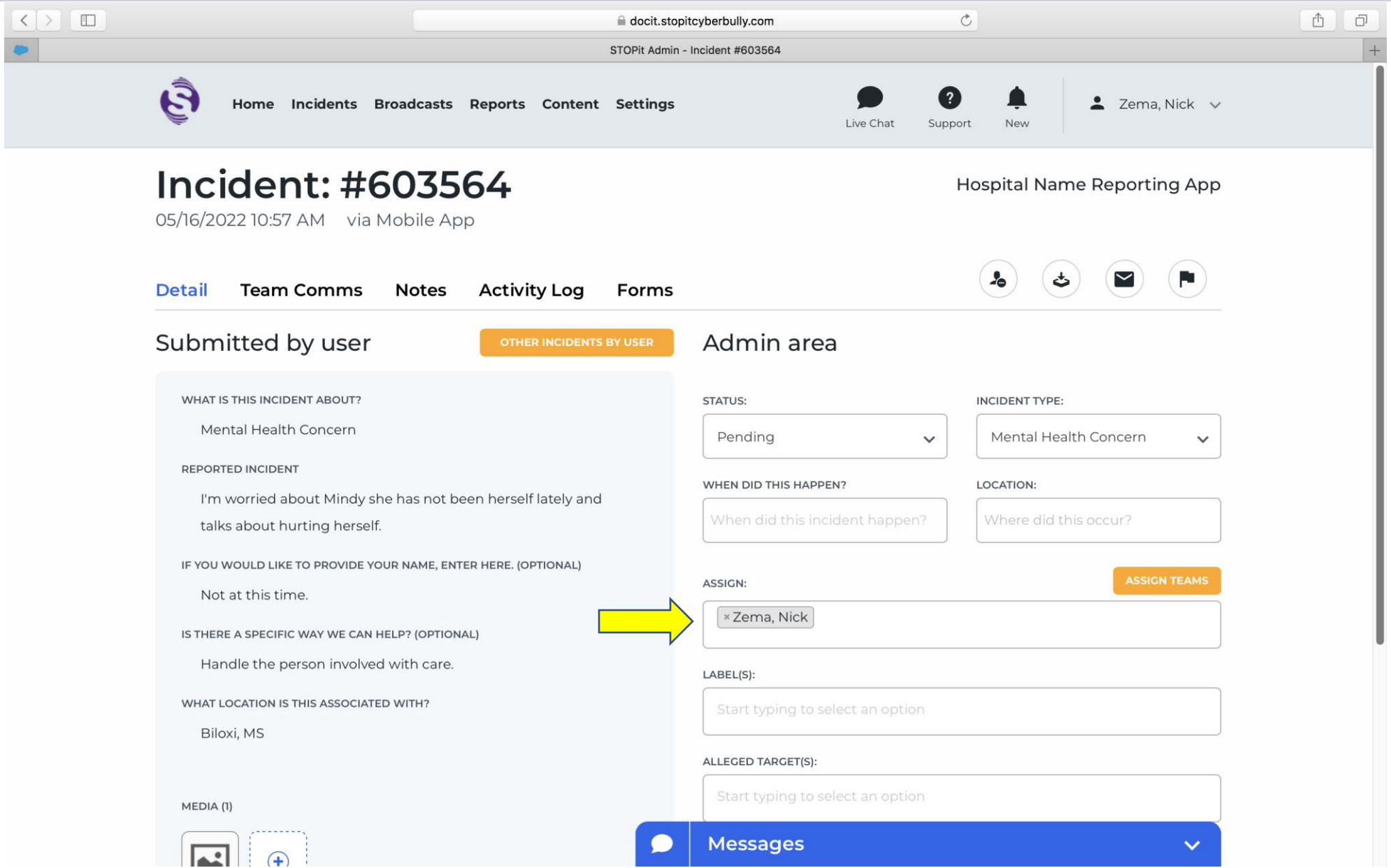
STOPit ARS Demo

Incident Management System - Desktop



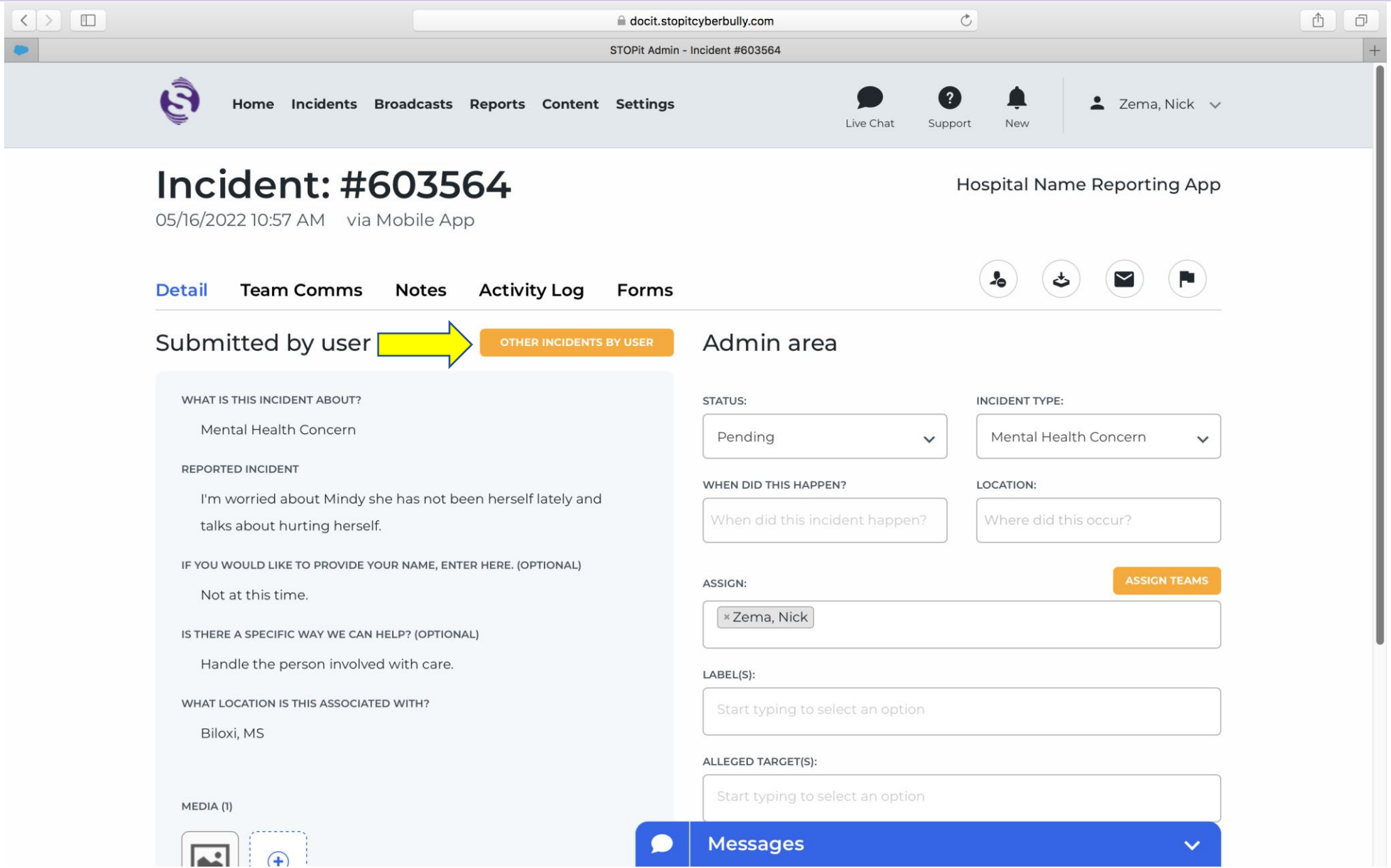
STOPit ARS Demo

Incident Management System - Desktop



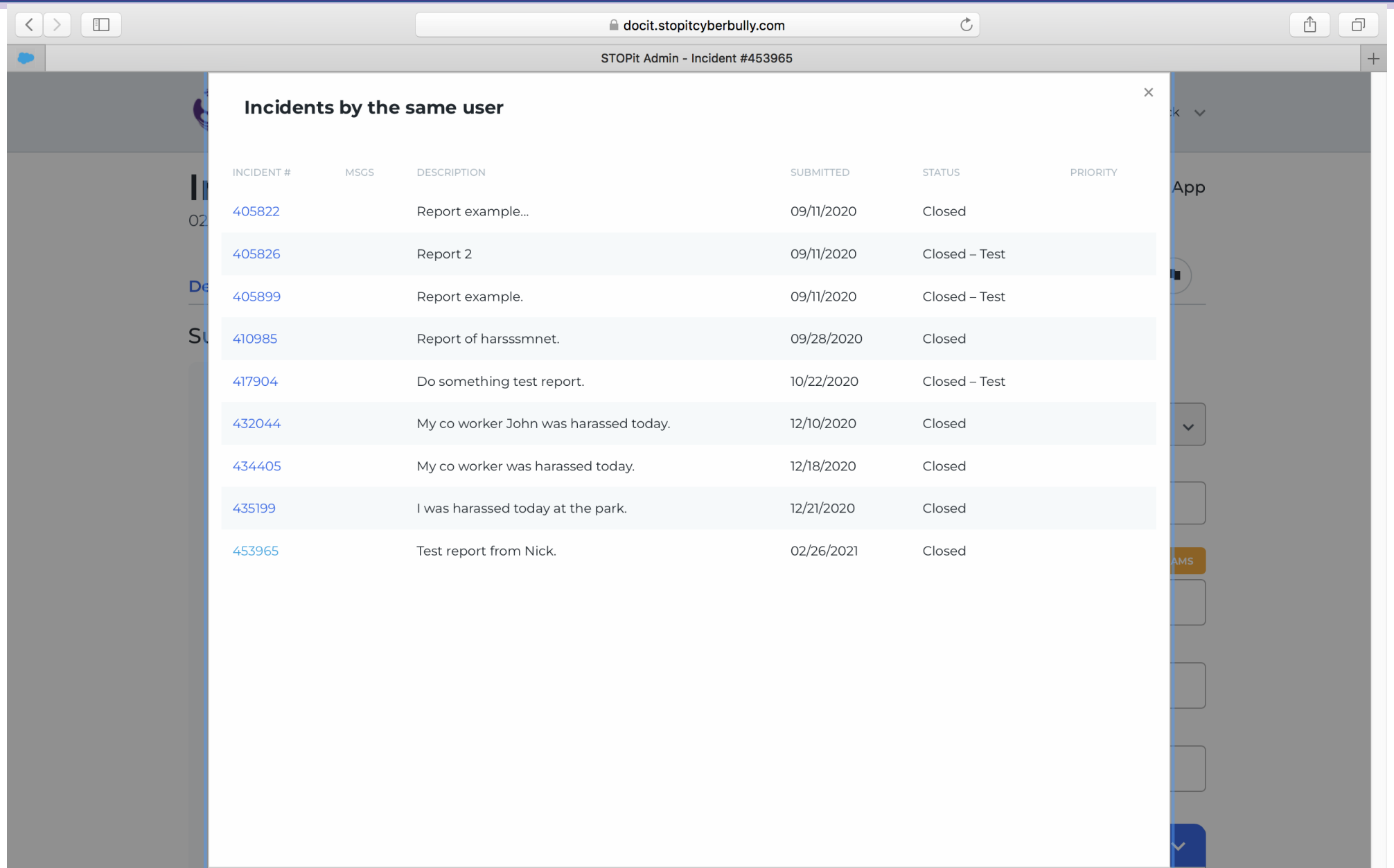
STOPit ARS Demo

Incident Management System - Desktop



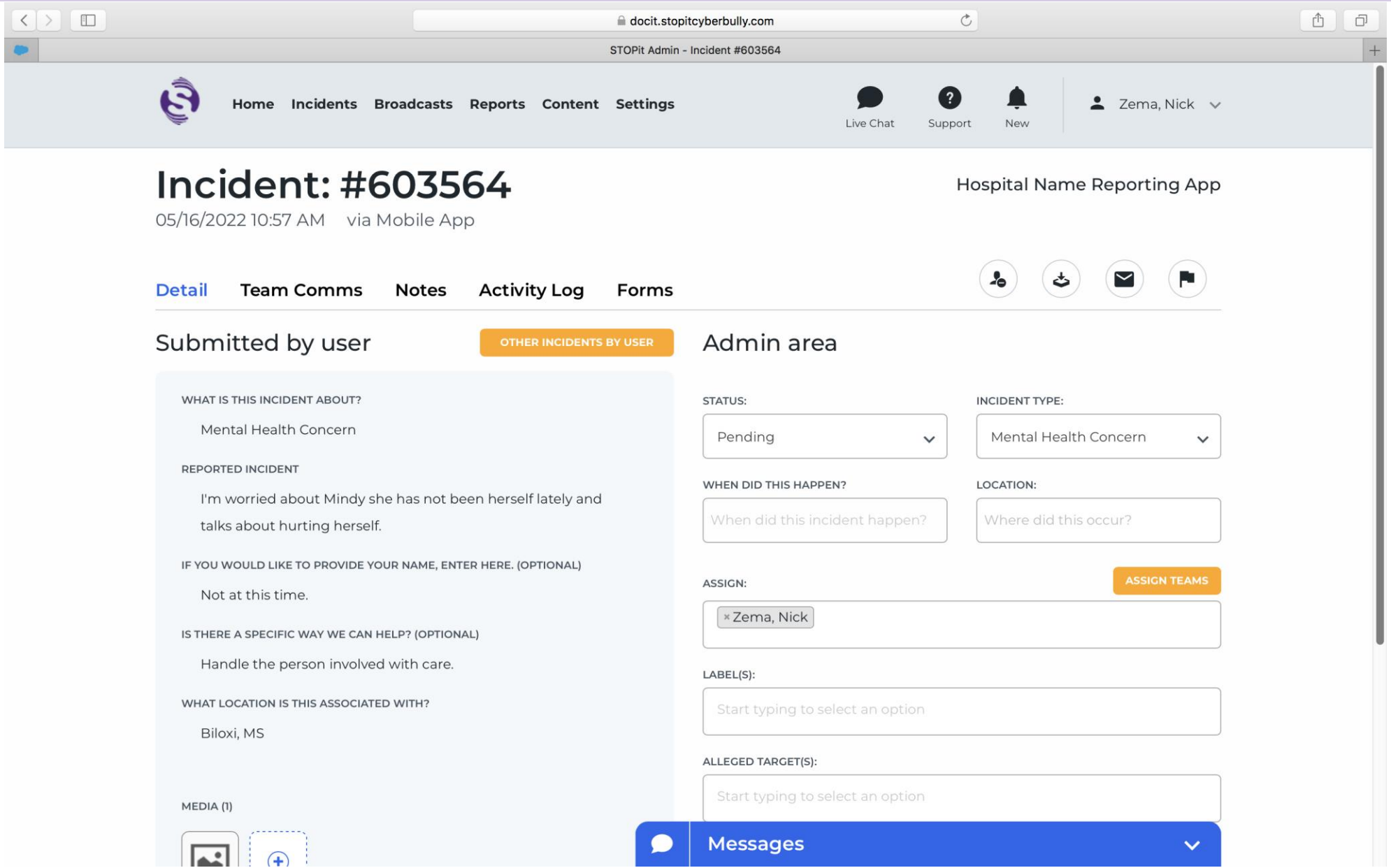
STOPit ARS Demo

Incident Management System - Desktop



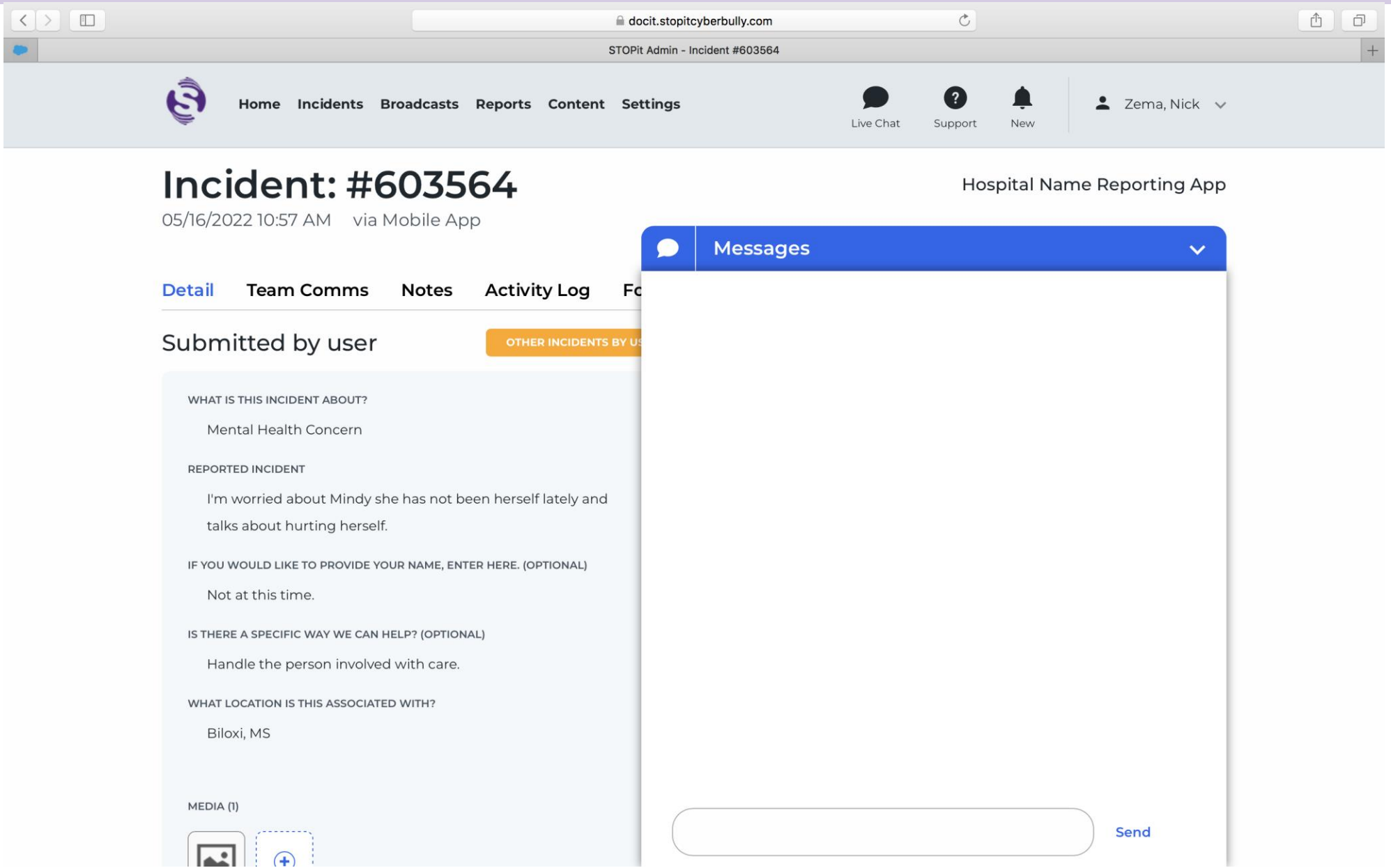
STOPit ARS Demo

Incident Management System - Desktop



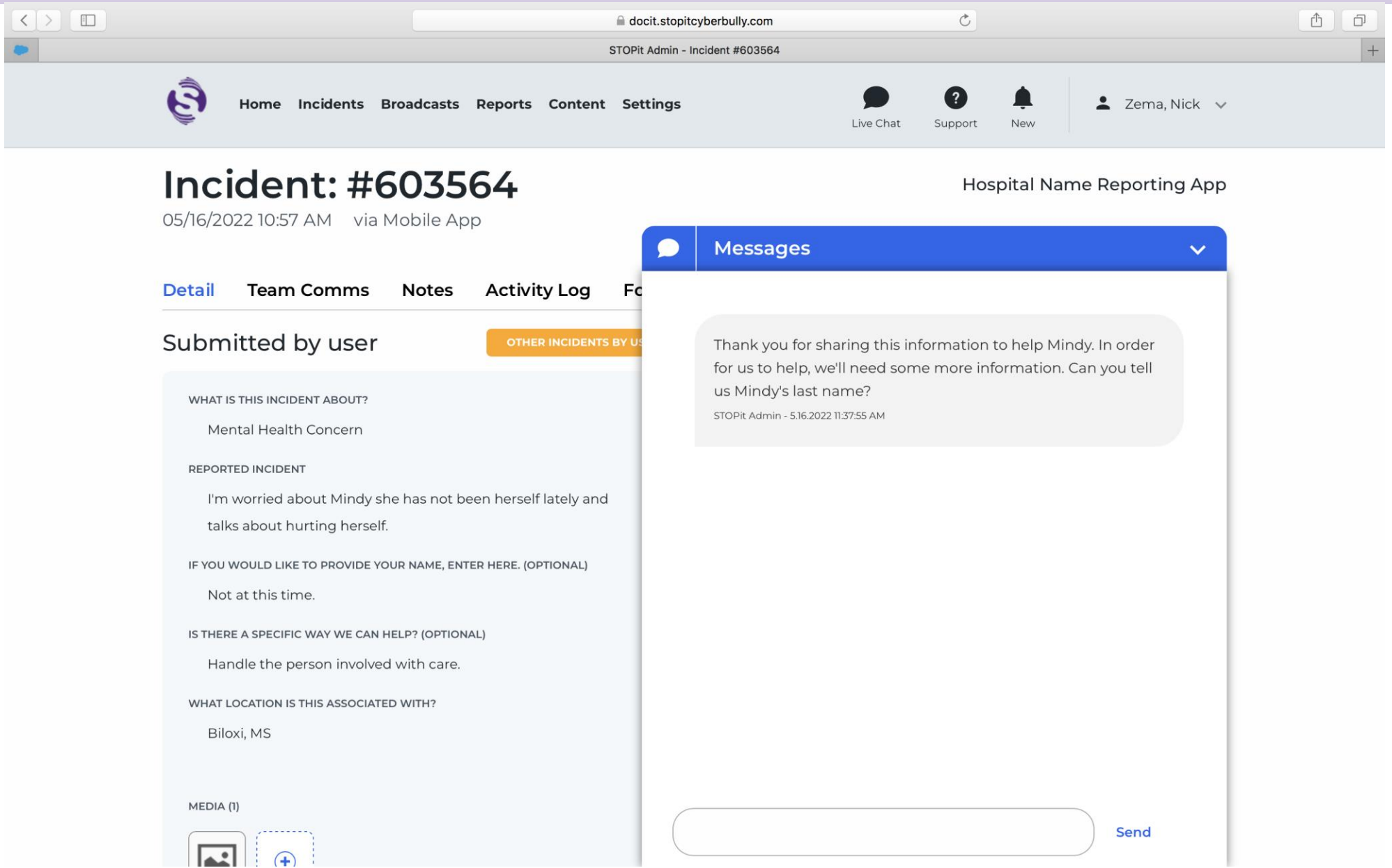
STOPit ARS Demo

Employee / Organization 2 Way Communication



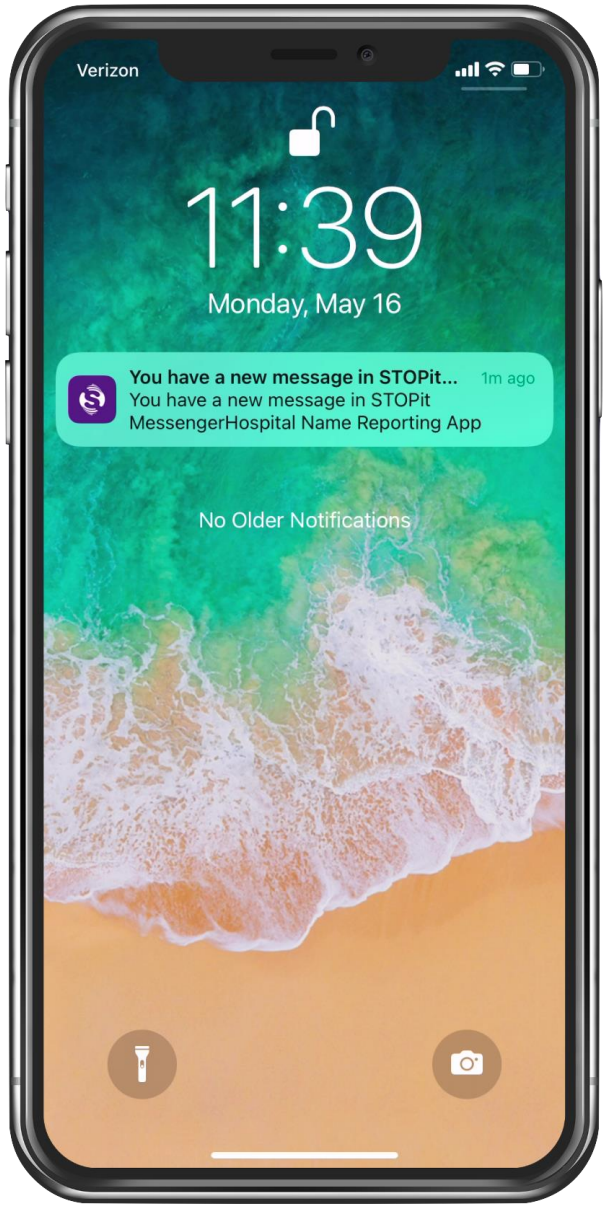
STOPit ARS Demo

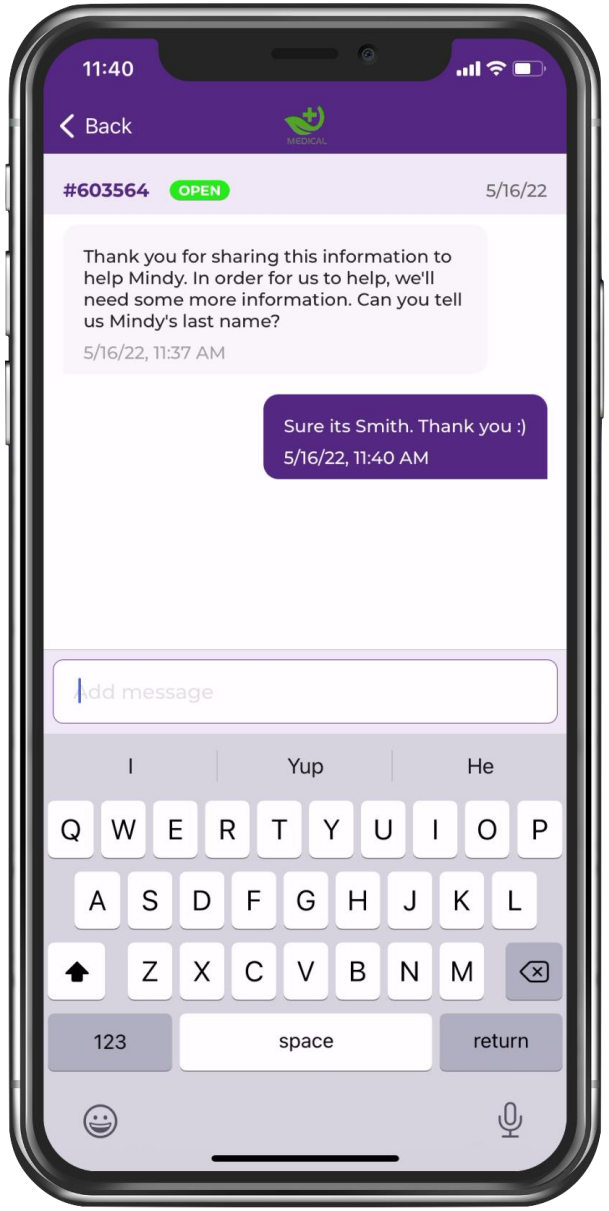
Employee / Organization 2 Way Communication



STOPit ARS Demo

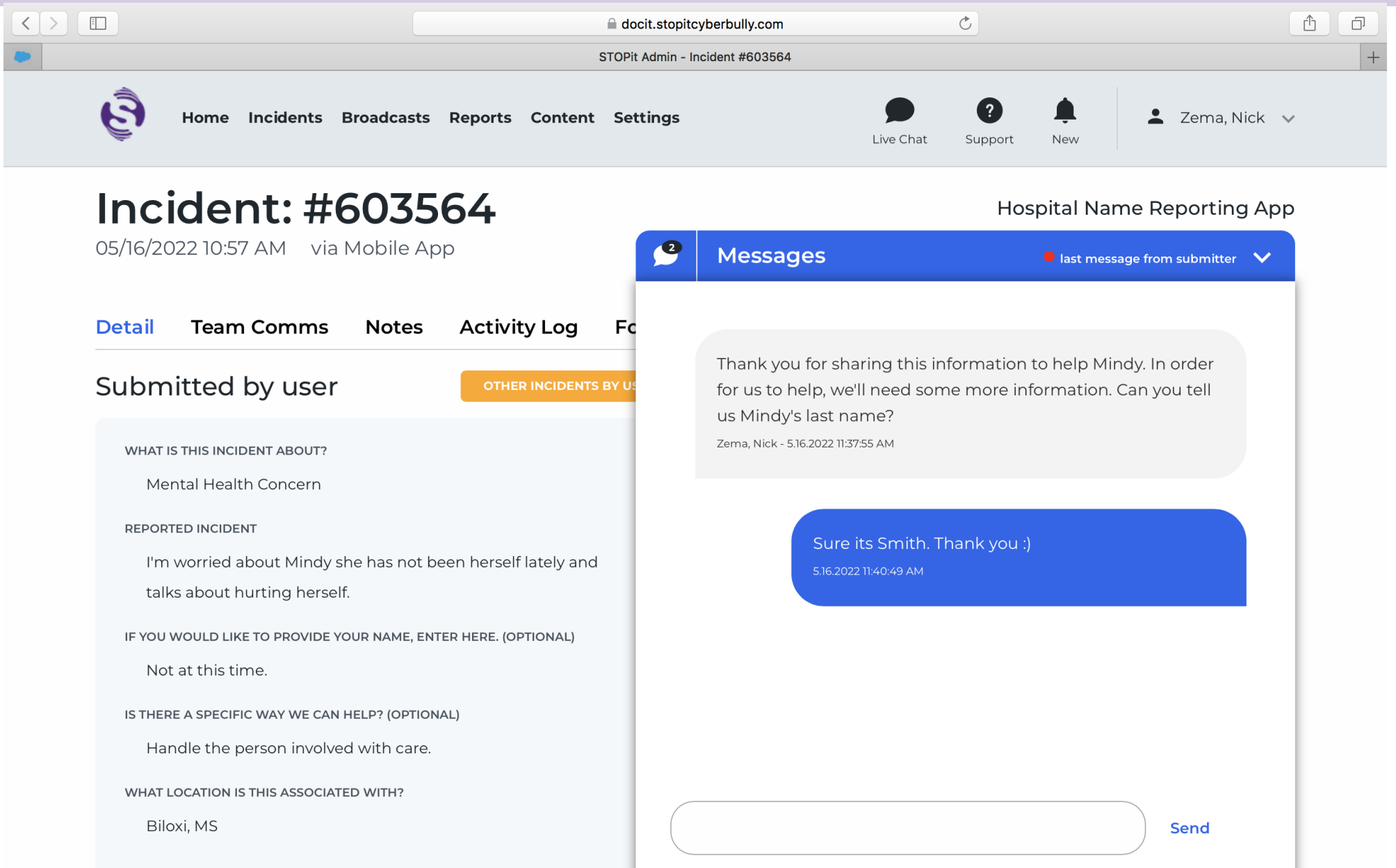
Employee / Organization 2 Way Communication





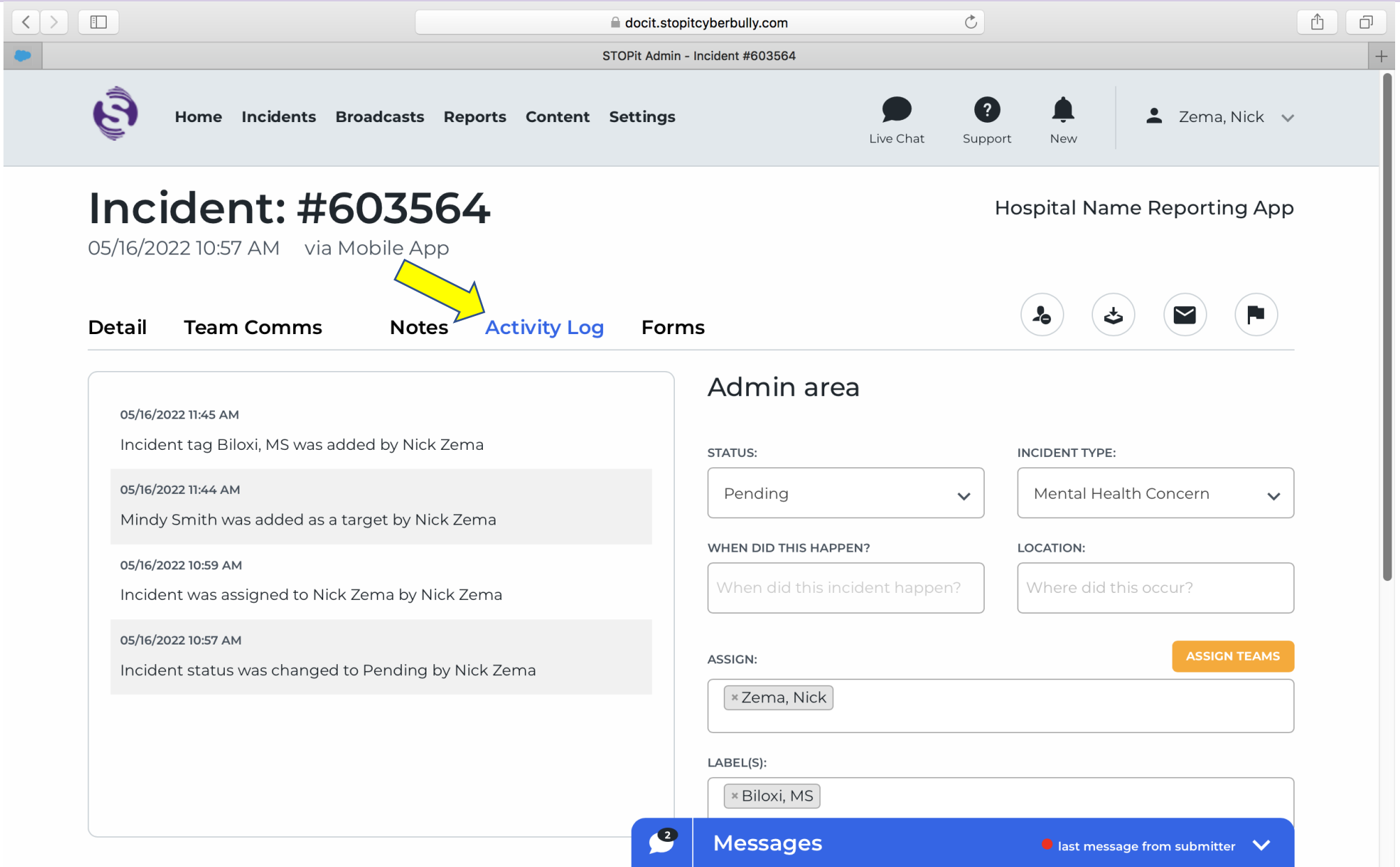
STOPit ARS Demo

Employee / Organization 2 Way Communication



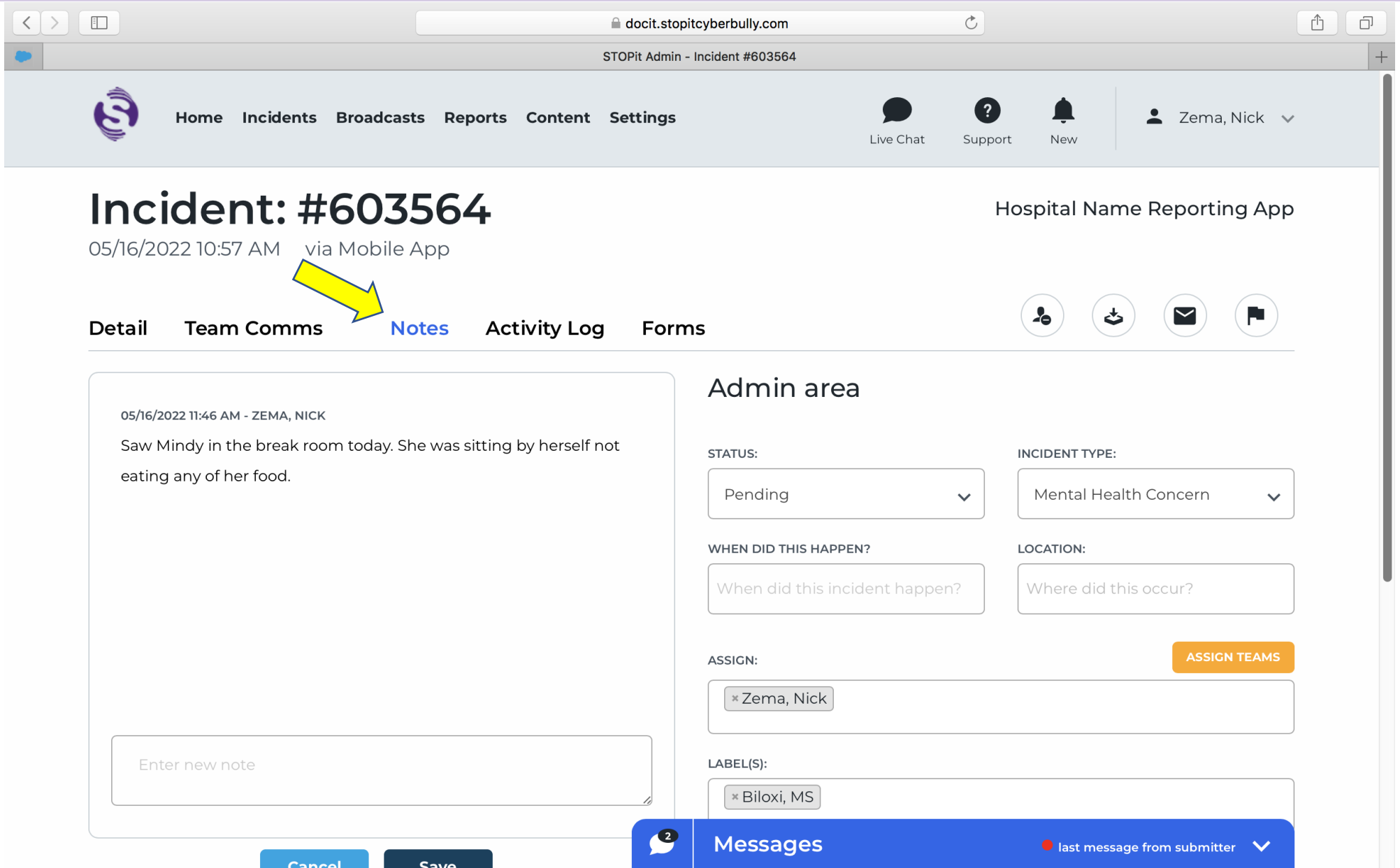
STOPit ARS Demo

Employee / Organization 2 Way Communication



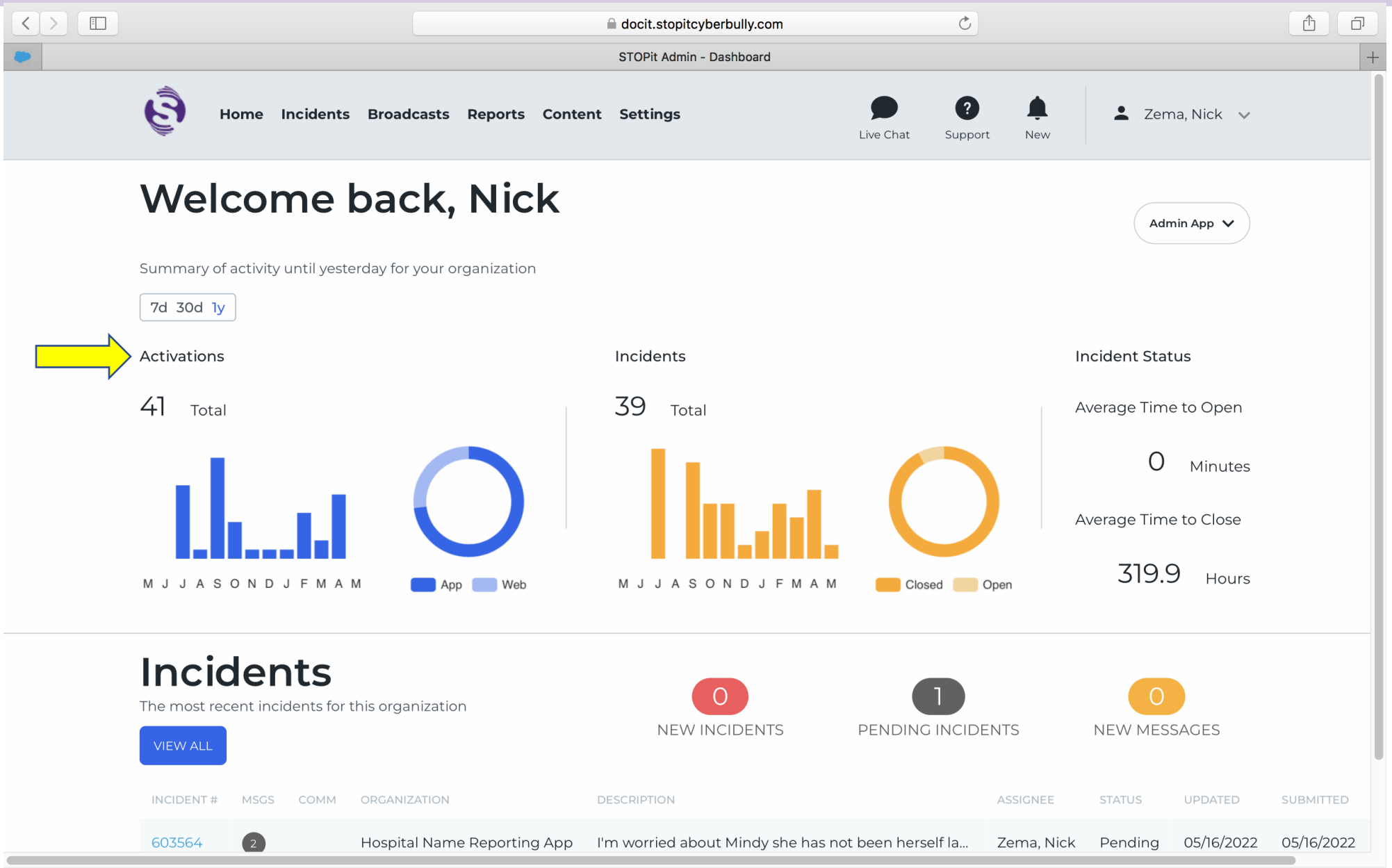
STOPit ARS Demo

Employee / Organization 2 Way Communication



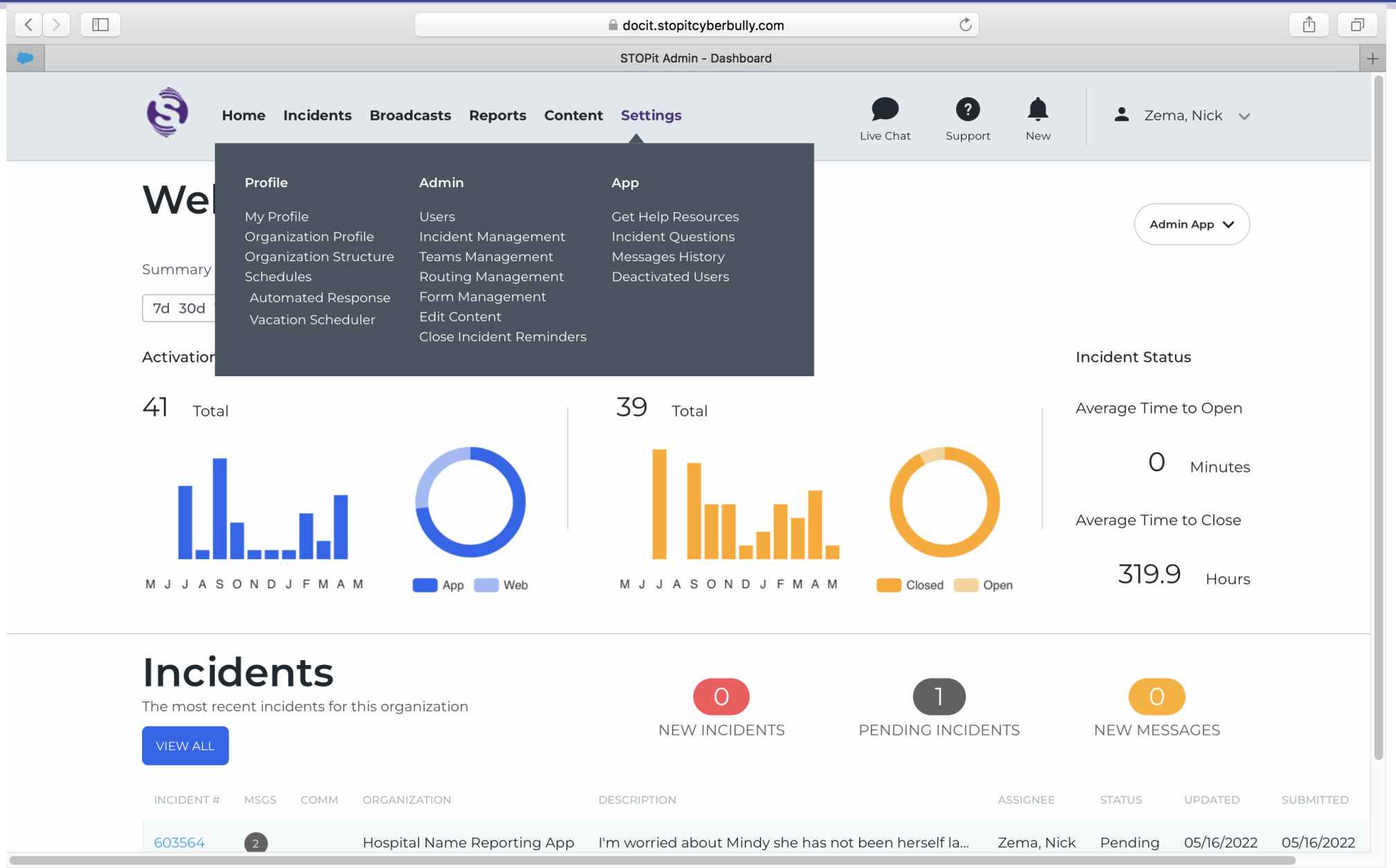
STOPit ARS Demo

Incident Management System – Useful Tools



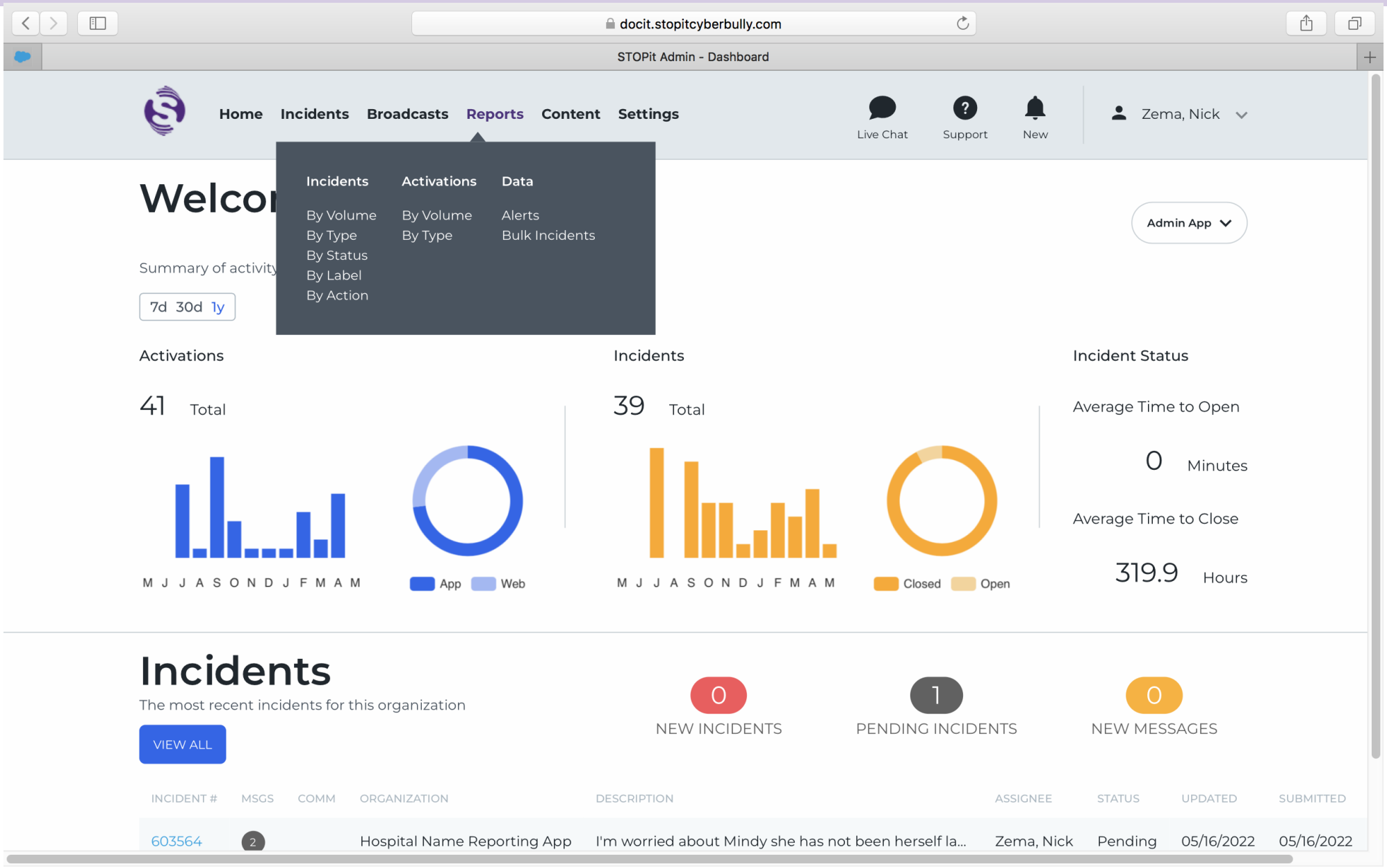
STOPit ARS Demo

Incident Management System – Useful Tools



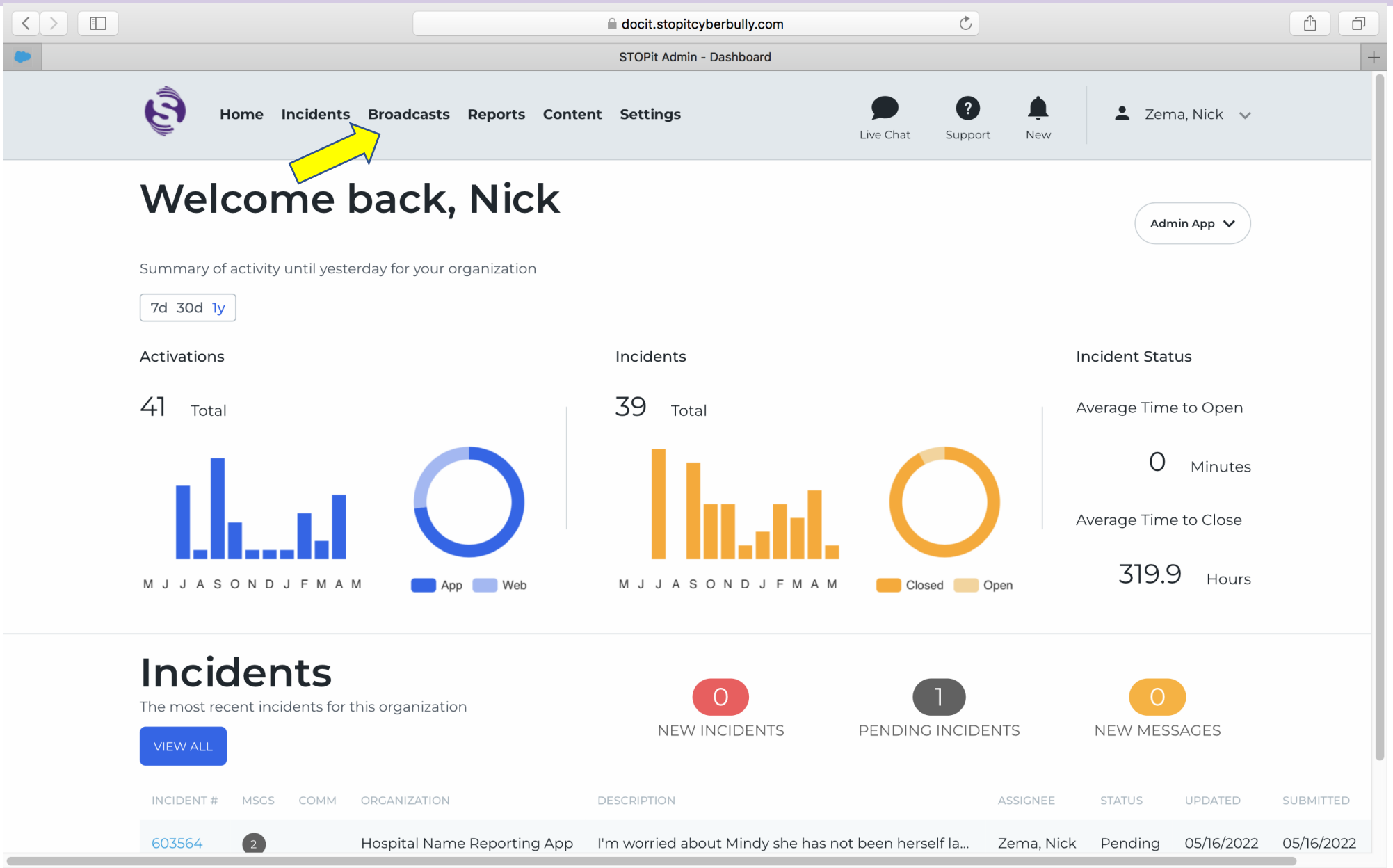
STOPit ARS Demo

Incident Management System – Useful Tools



STOPit ARS Demo

Incident Management System – Useful Tools



STOPit ARS Demo

Incident Management System – Useful Tools

docit.stopitcyberbully.com

STOPit Admin -

Home | Incidents | Broadcasts | Reports | Content | Settings

Live Chat | Support | New | Zema, Nick

Add New Broadcast

BACK TO BROADCAST

RECIPIENTS

Hospital Name Reporting App

SUBJECT:

Workplace Bullying - New (!) Get Help Resource Added

MESSAGE:

Did you know that 75% of notice nurses experienced or witnessed workplace bullying?

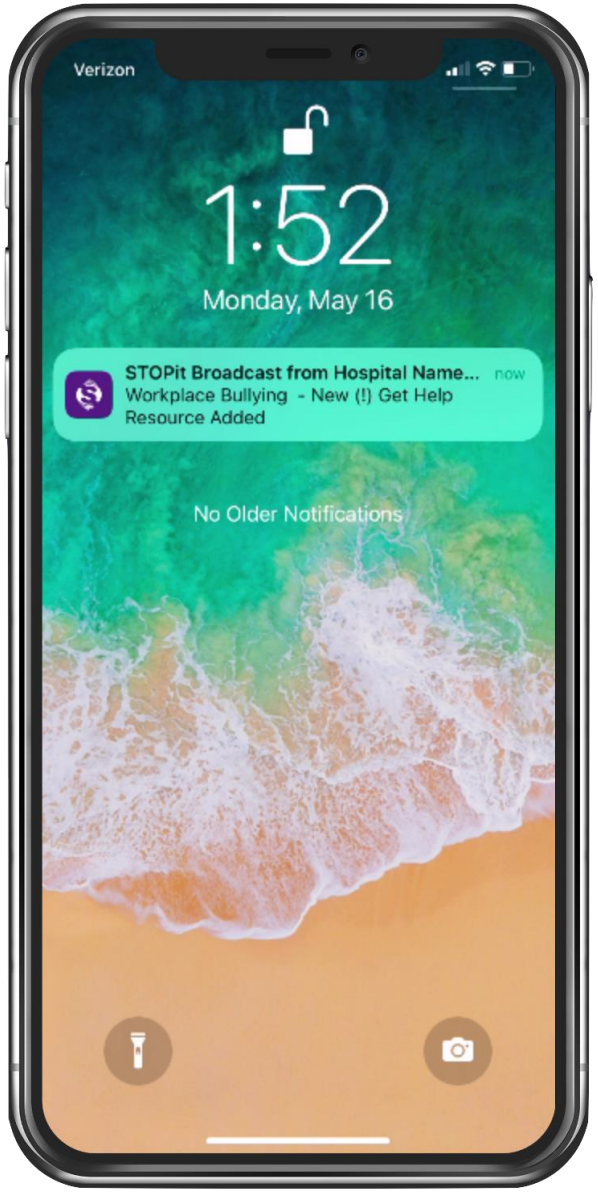
A new resource has been added to the "Get Resources" button of the STOPit App providing some helpful information about this topic. See image attached.

Remove file

SEND | CANCEL

STOPit ARS Demo

Employee Receiving Broadcast Message



STOPit Program – Big Picture

- **Provide** overall greater perception of care, communication, and well-being for employees.
- **Deter** at-risk or inappropriate behaviors reducing # of incidents.
- **Objectively** measure climate of work environment for more targeted strategies on ground level.

Implementation & Support

RESOURCES

Setup

Setup and Configure Platform

Fully automated system designed to support every step of setup and onboarding

Training

Train Lead and Organization Admins and Response Teams

Expert User Training – Learning Management System, live virtual, and annual refresh training sessions

Launch

Company Roll-Out Using Launch Materials Promoting Access Code(s)

Employee Training Delivered When Applicable. Program Launched

Q&A

Thank You!