

March 25, 2021

The Honorable Wade Kapszukiewicz
Mayor, City of Toledo
One Government Center, 22nd Floor
Toledo, Ohio 43604

The Honorable Matt Cherry
President, Toledo City Council
One Government Center, 21st Floor
Toledo, Ohio 43604

Dear Mayor Wade Kapszukiewicz & Council President Cherry:

Complaints of untimely mail delivery continue to persist since the United States Postal Service (USPS) transferred sorting operations from Toledo. The Toledo Regional Chamber of Commerce invites you to join us and other Northwest Ohio communities in urging USPS to consider returning mail processing to Toledo as it evaluates operational changes to improve mail service.

As our region focuses on its economic recovery, our residents and businesses deserve confidence that their mail will be delivered reliably. In a survey last year of Chamber member businesses, 70 percent of respondents indicated that delays in USPS mail delivery were negatively impacting them and their customers. Unfortunately, in a follow-up survey conducted just this month that number increased to 100 percent.

Chamber members indicated the specific consequences of these USPS mail delivery delays to their businesses, with 94 percent of respondents citing late payment of bills or invoices, 12 percent experiencing disruptions to their supply chains, and 36 percent receiving unfavorable customer reviews.

In addition, that survey indicated that businesses being negatively impacted are among our region's smallest employers, with nearly two-thirds employing fewer than 50 employees, and 34 percent employing fewer than 10 employees.

Enclosed is a sample resolution urging USPS to consider returning processing services to Toledo and contact information for the appropriate officials. We encourage introducing and adopting a resolution at an upcoming voting session and sending a copy to those individuals to help communicate unified regional support for restoring mail sorting to Toledo.

Please feel free to contact me at 567-420-1242 or at tim.schneider@toledochamber.com to let us know your plans concerning this request. Thank you for your support of our businesses and residents and, as always, please let me know if I can be of assistance with this or any other matter.

Sincerely,



Timothy Schneider, M.P.A.
Manager, Local Government Affairs

Enclosures: Sample resolution, Contact sheet