Attachment #1 **TFRD** Pink = Off Line 24 Miles miles test on testing 100 T E/

## Attachment #2 沙耳 **TPD** Pink = Off Line 205 (LAVI) E E 7774 221) 12:54 PANI 115.3 Payr 2 120 mil 35 620 2 LAW 1(9) 7/12 GC. 520 7/20 2 110 LAW 987 610 820

## Attachment #3

To Whom It May Concern,

I am writing this to confirm the failure of Toledo Fire Department's ability to properly and consistently keep the AVL (Automated Vehicle Location) in their emergency vehicles working due to the lack of proper or outdated equipment.

Toledo Fire Vehicles have had ongoing AVL issues. There are varying issues ranging from misconfigured systems to aged out equipment. Inability to determine location is causing stress on the dispatchers, slowing response times, and causing an unnecessary workload for both Toledo Fire and RCOG IT support. Dispatchers are stressed because they must verify a crew's location via radio before dispatching them on a run, increasing the possibility of dispatching the wrong crew, which causes longer response times, often resulting in dispatchers having to explain why the wrong crew was dispatched. From an IT support aspect, the issue has grown to a point where it is unmanageable, often needing to repeat repairs on the same vehicle, with each repair taking upwards to thirty to forty-five minutes.

The proposed solution would provide better equipment, which is more rugged, more reliable and contains fewer points of failure. This hardware setup has easily worked for numerous jurisdictions including but not limited to, Toledo Police, University of Toledo Police, and Lucas County EMS. EMS has run this solution in all their life squads for at least the last three years and have very few problems regarding their AVL.

## Sincerely,



Joshua Jackson

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