

WATER & WASTE WATER AFFORDABILITY

Bullet Points

- This study is to develop an Affordability Plan to respond to the needs of income-eligible Toledo utility customers.
- The Affordability Plan involves not only a bill assistance component , but involves, also components relating to community engagement: an assessment of potentially available and accessible internal and external resources; the development of other “responsive steps” that might adopted taking into account the levels of income, level of bills, payment difficulties and other factors that might affect “buying power” over time.
- Funding for this work is available Water Replacement Fund, Sewer Replacement Fund and Storm Water Utility Replacement Fund and made available for expenditure via an operating transfer to the Water Operating Fund, Sewer Operating Fund and Storm Water Operating Fund.