

To: Matt Cherry, President and Members of City Council
From: Wade Kapszukiewicz, Mayor
Subject: Appointments to the Civilian Police Review Board
8/13/2019

I Recommend the Following Appointment to the Civilian Police Review Board

New Appointee	Appointee Replaced	Proposed Term of Office	Section 61 waiver as a special engagement	Reserved / Type	Slot	Recommended by (if applicable)	Attendance Record	Resume attached
Kelly Westmoreland	Chris McBrayer	Continuation of term expiring 6/30/2020	No	NAACP				Yes



Wade Kapszukiewicz
Mayor



P.O. Box 9388 ~ Toledo, Ohio 43697
www.naacptoledo.org

July 25, 2019

Karen Poor
Safety Director
City of Toledo
1 Government Center
Toledo, Ohio 43604

Dear Director Poor,

This letter is to serve as notice that effective immediately, Chris McBayer will no longer represent the Toledo Branch NAACP on the Citizens Police Review Board. Effective immediately, Kelly Westmoreland will serve as our representative.

Sincerely,
Ray Wood, President

Kelly Westmoreland

419-410-6699 - kwestmoreland@msn.com - Toledo, Ohio 43614

SUMMARY OF QUALIFICATIONS

- 20+ Years of Sales/Customer Service
- Supported Sales, Troubleshooting & Service for multiple Fortune 500 Companies
- Assisted clients with financial planning, account management and medical benefits questions
- Achieved recognition for success within Mortgage & Banking, and Insurance industries
- Partnered with community leaders to improve the safety of our neighborhoods

EXPERIENCE

FRESENIUS MEDICAL CARE -Oregon, OH

01/2018-Present

- Transportation and Routing Department. Taking calls from patients and Customer services.
- Processing spreadsheets and information for management
- Monitoring drivers and their Drive Times
- Processing orders for delivery.

ACCOUNTTEMPS/FRESENIUS -Oregon, OH

02/2016-01/2018

Transportation Monitor/Logistics

- Assisting the Transportation and Routing Department by making calls to patients on home delivery
- Monitoring Drivers on their Drive Times
- Processing spreadsheets and information for management

BANKERS LIFE AND CASUALTY – Maumee, OH

12/2012 – 11/2015

Life and Health Insurance Agent

- Providing clients with service for Life Insurance, Annuities, Medical Insurance and Retirement Income
- Servicing existing accounts those that were orphaned

MERGIS GROUP/OWENS CORNING – Toledo, OH

12/2009 – 11/2010

Administrative Assistant

- Assisted Customer Finance Service Department with customer payments, charge backs and writing off cash discounts according to compliance terms
- Helped the Cash and Collections Team as needed
- Utilized SAP, provided support on specialized projects, and tracked customer payments

5/3 BANK – Toledo, OH

11/2008 – 3/2009

Customer Service Representative

- Provided outstanding customer care during all standard transactions, addressed inquiries, and performed problem resolution in accordance with Fifth Third Bank policies
- Referred customers to appropriate business partner for products and services uncovered during business interactions to promote increased business.

ROCKWELL MORTGAGE – Detroit, MI

6/2005 – 1/2007

Loan Officer

- Financed loans for clients - Purchase/Refinance for both residential and commercial
- Awarded twice for "Sales Representative of the Month"

WHITE & ASSOCIATES GENERAL AGENCY – Detroit, MI **12/2003 – 5/2005**

Loan Officer/Office Manager

- Financed loans for clients - Purchase/Refinance for both Residential and Commercial
- Performed Office Manager Duties including support for the owner, hiring and onboarding processes, and supporting the team in any efforts to close business.

AWARDS/RECOGNITIONS

- 2015 Community Emerging Leader.
- Rockwell Mortgage Award
- Compaq-HP Award, for Sales Representative of the year.
- Rookie Award with Banker's life for Most Applications.
- Productive Agent Award for producing over \$6k within 3 months.