

## **APPLICATION MAINTNENANCE AND SUPPORT**

### **Bullet Points**

- **This ordinance is necessary for immediate consideration to facilitate financial integrity and record maintenance of both instances of SAP (ERP and DPU SAP) for the City of Toledo.**
- The city's contracts with Phoenix Business Consulting and Utegration expire in December, 2020. They are our current providers of AMS services.
- The city has bid the AMS services and is in the process of selecting either a single governance provider or two providers whichever is more favorable to the City.
- The city will be entering into a two year agreement with the AMS provider(s) with an option to extend the contract for an additional two years.
- Funding for the annual AMS spend for both ERP and DPU SAP is authorized in the operating budgets.