

**Application Maintenance and Support (AMS) contract for SAP
Bullet Points**

- This ordinance is necessary for immediate consideration to facilitate financial integrity and record maintenance of both instances of SAP (ERP and DPU SAP) for the City of Toledo.
- The city's contracts with Phoenix Business Consulting and Utegration, Inc. expire in December, 2020. They are our current providers of AMS services.
- The city has bid the AMS services and is in the process of selecting either a single governance provider or two providers whichever is more favorable to the City.
- The existing contract(s) with Phoenix Business Consulting and/or Utegration, Inc. may need to be extended in order to transition to a new AMS provider(s).
- The city will be entering into a two year agreement with the AMS provider(s) with an option to extend the contract for an additional two years.
- Funding for a 3 month extension of the existing contract(s) may be necessary in which to ensure we have appropriate AMS coverage during the transition to new provider(s). The funding would be in addition to the existing 2020 budgeted amounts for both the ERP system and the DPU SAP system.
- Funding for the annual AMS spend for both ERP and DPU SAP is authorized in the general operating budgets.