

## **2021 Water Distribution Computers**

### **Bullet Points**

- Water Distribution Field Service upgrades for AMI system required Windows 10.
- Water Distribution Field Service operations require updated tough books and Sensus software for meter reading
- Tapping and Construction field operations tough books are outdated. We currently face challenges due to lack of Bluetooth, GPS, Internet, and GIS Services in current tough books causing inefficient cost due to staff inability to complete work orders in the field and GIS coordinates.
- General Foreman, Foreman, Supervisors, Clerk Specialist II, GIS tech, and Engineers will have remote access at any time with laptops.