



**Building and  
Code Compliance**  
Code Compliance

One Government Center  
Suite 1800  
Toledo, OH 43604

[Date]

Case #[Case Number]

[Owner Name]

[Owner Address 1]

Toledo, OH [Zip]

### **Repeat Notice of Violation**

In December of 2022, a closed captioning ordinance went into effect that requires **all places of public accommodation in Toledo to have closed captioning** on any TVs located in the building.

To enjoy the audio track on a TV, people who are deaf or hard of hearing need to have captioning turned on. Closed captioning refers to having the text box at the bottom of a TV screen turned on. This ordinance makes the city of Toledo a more welcoming and disability-friendly place.

**Inspectors will be out within the next 30 days to verify your compliance with this requirement.** Each violation is a minor misdemeanor and punishable by a maximum fine of \$150. Owners, manager(s), and employee(s) are responsible for ensuring close captions on a television in a place of public accommodation.

**Where does this apply?** The ordinance applies to all businesses open to the public in Toledo: a business, an educational institution, or a refreshment, entertainment, recreation, health, or transportation facility of any kind that is available to the public. For example, this includes bars and restaurants, hospitals and doctor's offices, entertainment venues, and any other place of public accommodation in Toledo.

**What are the consequences if I do not turn the captions on?** Each violation is a minor misdemeanor. The first offense will receive a warning letter and all subsequent violations punishable by a maximum fine of \$150. Where a responsible person is not immediately apparent, there shall be a rebuttable presumption of responsibility on the part of the owner of the place of public accommodation.

We appreciate your cooperation in making Toledo a more welcoming and disability-friendly place. Read more at [toledo.oh.gov/closed-captions](https://toledo.oh.gov/closed-captions)